PEGAPCBA87V1^{Q&As}

Pega Certified Business Architect (PCBA) 87V1

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QUESTION 1

Which two statements about data records are true? (Choose two.)

A. Data records need unique, user-generated IDs.

B. Data records are displayed in a drop-down list by default.

C. Data records require external storage.

D. Data records define permissible values for data fields.

Correct Answer: AD

Data records are instances of data types that store information in your application. Data records need unique, user-generated IDs to identify and reference them. Data records also define permissible values for data fields that use them as data sources, such as drop-down lists, radio buttons, etc. References: https://community.pega.com/knowledgebase/articles/data-management-and-integration/86/creating-data-records

QUESTION 2

A purchase request list report includes columns for case ID and regional cost center. A manager wants the report to show the total number of purchase requests for each of the regional cost centers.

How do you configure the report definition?

A. Summarize the case ID column by count.

B. Summarize the regional cost centers by count.

C. Create a filter for each cost center and count the case IDs.

D. Define a function for the cost center column to total the case IDs.

Correct Answer: A

To show the total number of purchase requests for each of the regional cost centers, you need to summarize the case ID column by count and group the results by the regional cost center column. This will create a summary report that displays the count of case IDs for each cost center value. References: https://community.pega.com/knowledgebase/articles/reporting/86/summarizing-data-reports

QUESTION 3

DRAG DROP

Drag each Pega Express delivery phase on the left to the matching task on the right.

Select and Place:

Phase	Answer Area	
	Phase	**Task**
Adopt		Get ready to start your project
Prepare		Complete the user adoption plan
Discover		Include business users in testing
Build		Establish governance

Correct Answer:

Phase

Answer Area

Phase	Task
Discover	Get ready to start your project
Adopt	Complete the user adoption plan
Build	Include business users in testing
Prepare	Establish governance

QUESTION 4

In an insurance claim application, you have the following requirement: All claims must be resolved within 30 days.

To meet this requirement you configure a service level. Where should the service level be configured?

A. The stage

B. The process

C. The step

D. The case type

Correct Answer: D

To meet the requirement that all claims must be resolved within 30 days, you need to configure a service level on the case type. A service level on the case type defines a goal and deadline for resolving a case. You can also define actions to take when a case reaches or exceeds its goal or deadline, such as sending an email notification or escalating the urgency. The other options are either incorrect or irrelevant for this requirement. References: https://docs-previous.pega.com/case-management/87/defining-service-levels-case-types

QUESTION 5

In a boat repair case type, clients can set their boat type as Powered, Sail, or Row. During the Inspection stage, the Inspect Boat process prompts technicians to inspect the common parts of all boats. However, if .boatType = 'Sail,

Correct Answer: D

To display the Inspect Sailboat process only if .boatType = `Sail\\', you need to configure the process to start if the .boatType property equals `Sail\\'. Otherwise, the process is skipped and the case life cycle continues to the next step. This way,

only sailboats are inspected for sail-specific parts, while other boat types are inspected for common parts only. The other options are either incorrect or irrelevant for this requirement.

References:

https://docs-previous.pega.com/case-management/87/adding-processes-case-life-cycles

QUESTION 6

In a claims application, customers can file home insurance claims. Each claim contains a list of items of loss. Depending on the situation, some claims are investigated for potential fraud in parallel to the actual claim process.

Which two case types do you create to support this scenario? (Choose two.)

A. Customer

B. Items of loss

C. Claim

D. Fraud investigation

Correct Answer: BD

These two case types can support the scenario of filing home insurance claims with items of loss and potential fraud investigation. Items of loss can be implemented as a child case type that represents each item that is claimed by the customer. Fraud investigation can be implemented as a parallel process that runs in the background while the main claim process is ongoing. The other options are either incorrect or irrelevant for this scenario. References: https://academy.pega.com/topic/child-cases/v1 https://academy.pega.com/topic/parallel-processes/v1

QUESTION 7

For a car insurance quote case type, you must create a view for the customers to enter their information, to process the request.

What are two primary decisions to make before you add fields to the view? (Choose two.)

A. Is field entry required?

B. How do users enter values into the field?

C. Are processing actions applied to the field?

D. Do the fields require a data source?

Correct Answer: BD

Before you add fields to a view, you need to decide how users enter values into the field and whether the fields require a data source. These decisions determine the type and configuration of the fields that you add to the view. For example,

you can use different types of controls to allow users to enter values in different ways, such as text inputs, drop-down lists, radio buttons, etc. You can also use different types of data sources to populate the fields with values from your

application data or external systems, such as data pages, report definitions, connectors, etc.

References:

https://community.pega.com/knowledgebase/articles/user-interface/86/adding-fields-view

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QUESTION 8

Which two statements are true about insights? (Choose two.)

A. You can transform sharable visualizations into data queries.

B. You can transform data queries into sharable visualizations.

C. You can edit application data directly in an insight.

D. You can search for and select the fields that you want to include in an insight.

Correct Answer: BD

Insights are interactive visualizations that help you explore and analyze data in your application. You can create insights from data queries by selecting the fields that you want to include and choosing a visualization type, such as a chart or a table. You can also share insights with other users or embed them in dashboards or portals. References: https://community.pega.com/knowledgebase/articles/reporting/86/creating-insights

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QUESTION 9

ABC BankCorp wants to create a mobile app experience for users and CSRs for its Transaction Dispute application.

Of the following requirements, which option requires you to configure distinct mobile app channels?

A. The mobile app supports all mobile phone operating systems.

B. CSRs can create other case type instances on the mobile app.

C. The mobile app customizes currency units and date/time format according to the location of the users.

D. Mobile app color palettes are different for users and CSRs.

Correct Answer: B

This option requires you to configure distinct mobile app channels for users and CSRs because it involves different capabilities for different user roles. A mobile app channel defines how a case type is displayed and processed on a mobile device. You can configure different mobile app channels for different user roles and case types. The other options do not require distinct mobile app channels because they involve common features or settings that can be applied to all users or devices. References: https://docs-previous.pega.com/mobile/87/configuring-mobile-app-channels

QUESTION 10

Direct Capture of Objectives (DCO) provides many benefits . Which of the following are benefits of DCO? (Choose Two)

A. Provide real-time awareness of project development to all project participants.

B. Automatically define and store application requirements.

C. Easily convert legacy operations to automated business processes.

D. Use working models to better facilitate business and IT collaboration.

Correct Answer: AD

These two are benefits of DCO because they involve capturing, organizing, and storing information by using Pega\'s integrated solution, the Pega Platform. DCO enables business and IT to collaborate using a shared visual model that can automatically generate documentation and working models. DCO also provides real-time awareness of project development by using Pega tools and best practices to track progress and outcomes. References: https://www.pega.com/insights/articles/what-pega-dco

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