



GE0-803^{Q&As}

Genesys Certified Professional 8 System Consultant, Voice Platform
(GCP8 - CVP)

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QUESTION 1

The DNIS.xml provides _____.

- A. The Primary Application URL
- B. All application configuration information but no process information
- C. The address of the IVR Server
- D. The URL path to the .XML

Correct Answer: D

QUESTION 2

In GVP 8.1.2, which of the following items does the Call Dashboard in Genesys Administrator allow to be monitored?

- A. Fetch Performance
- B. Component Utilization
- C. IVR Profile Utilization
- D. Tenant Utilization
- E. All of the above
- F. None of the above

Correct Answer: E

QUESTION 3

In In-Front configuration, which tags are sent by the IVR Server Client to IVR Server to inform it that a call has arrived?

- A.
- B. xxxxyyyy
- C. xxxx
- D.

Correct Answer: B

QUESTION 4

When your GVP deployment requirements include SIP, Speech Recognition, and Text to Speech using MRCP, which of



the following would need to be installed (and not necessarily in this order)?

- A. GVP IPCS and Dialogic Software
- B. GVP VCS, ASR and TTS
- C. GVP IPCS, MRCP Server, ASR, and TTS
- D. GVP VCS, MRCP Server, and TTS engine

Correct Answer: C

QUESTION 5

Is it necessary to declare and configure IVR-TServer in CME when the IVR is in a Behind configuration? Choose the best statement.

- A. It is not necessary to declare it in CME
- B. It must be declared to configure the IVR Server options (gli_server_group_1, IServer et IServerGLMSap)
- C. It must be declared because it is a part of IVR Server. But it have not to be configured

Correct Answer: B

QUESTION 6

There is a three-part hierarchy regarding tenancy:Resellers/customers/IVR Profiles. In a singletenant installation, the default configuration is Reseller=GVPOwner, Customer=AdminTrue or False.

- A. TRUE
- B. FALSE

Correct Answer: A

QUESTION 7

The ability to record the caller\'s speech for application analysis is configured in an IVR Profile within the EMPS and is referred to as _____.

- A. OAandM
- B. EMS Runtime
- C. Enable ASR Transcoding
- D. Enable ASR Logging

Correct Answer: D



QUESTION 8

Which one of the following is NOT a valid deployment option for GVP and VOIP?

- A. Voice Communication Server, Media Gateway, and Genesys SIP Server
- B. Genesys SIP Server, Media Gateway, and IP Communication Server
- C. Media Gateway, IP Communication Server(s), SIP or H.323 Session Manager, Resource Manager, and Polyhedra database
- D. Alcatel OXE 4400 IP (Hybrid PBX), IP Communication Server(s), SIP or H.323 Session Manager, Resource Manager, and Polyhedra database

Correct Answer: A

QUESTION 9

Local Control Agent must be installed on all servers hosting GVP components in order to be monitored by the Genesys Management layer.

- A. True
- B. False

Correct Answer: A

QUESTION 10

The IVR Server Client is installed on A _____.

- A. VCS/IPCS
- B. EMPS
- C. IPCM

Correct Answer: A

QUESTION 11

After WatchDog is started, GVP.ini file contains _____.

- A. No configuration information for VCS/IPCS processes
- B. Application specific configuration information such as DNIS
- C. The configuration information for VCS/IPCS processes, such as default log levels



D. Only Dialogic configuration information

Correct Answer: C

QUESTION 12

In a Behind-the-switch configuration, what strategy element causes Resource Manager to select an IPCS?

- A. Target Selection object
- B. DeliverToIVR function
- C. IVR treatment
- D. PlayApplication treatment

Correct Answer: D

QUESTION 13

What is the maximum size and number of files that can be locally cached using CnInet?

- A. No limit and 8,192 files
- B. No limit and 65,536 files
- C. 1 GB and 16,384 files
- D. 4 GB and 16,384 files

Correct Answer: D

QUESTION 14

The default directory where Code Tracer accesses the asp or jsp files from is _____.

- A. C:\inetpub\wwwroot
- B. C:\inetpub\wwwroot\Code Tracer
- C. C:\Program Files\GCTI\Voice Platform Studio\Code Tracer
- D. C:\Program Files\GCTI\Voice Platform Studio\TEMP

Correct Answer: D

QUESTION 15

Based on the Popgateway1.log shown, what event occurred?



```
[2005/04/28 19:44:21.296] D18 XMLData.cpp:4229 C=12:L=1:U=311  
Exception::DownloadFile: http://vwcs1/Voxfiles/en/grandprize.vox  
[2005/04/28 19:44:21.296] D18 PlayList.cpp:1533 C=12:L=2:U=320  
PlayList::downloadAudio Failed to download audio
```

- A. "Grandprize.vox" failed to download. No audio file was played.
- B. The caller hung up
- C. The voice application crashed. No more pages were fetched from web server.
- D. Speech recognition was not successful

Correct Answer: A

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