



9L0-415^{Q&As}

OS X Support Essentials 10.9

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**QUESTION 1**

Client software is used to access network services provided by server software. The connection is established using a common network protocol known by both the client and server software. Thus, the client and server software can be from different sources.

- A. What's the best source for acquiring printer drivers for OS X?
- B. What's the relationship between clients and servers as it relates to network service access?
- C. What's target disk mode and how is it engaged?
- D. What's the primary interface for configuring network service applications?

Correct Answer: B

QUESTION 2

- A. It is one of three stripes in a RAID set.
- B. It is one of three hard disks in a RAID set.
- C. It is one of three file systems on a partition.
- D. It is one of three partitions on a hard disk.

Correct Answer: D

QUESTION 3

In a default OS X Mountain Lion installation, which permission is assigned to the top level of each user's home folder to make it accessible to Guest users who log in locally?

- A. Everyone has Read and Write access.
- B. The staff group has Read and Write access.
- C. The wheel group has Read only access.
- D. Everyone has Read only access.

Correct Answer: D

QUESTION 4

How can you display the contents of a hidden folder on a mounted volume in Finder?

- A. From the Go menu, choose "Go to Folder," enter the path to the hidden folder, and click Go.



- B. From the View menu, choose "Show hidden items."
- C. From the Finder menu, choose Preferences, and select "Show hidden items."
- D. Select the volume icon and choose "Show hidden items" from the Action menu.

Correct Answer: A

QUESTION 5

The function of journaling in the Mac OS Extended (Journaled) file system is to _____.

- A. protect volume structure integrity in cases of unexpected shutdown
- B. provide a backup of user files
- C. provide support for resource forks, extended attributes, and metadata
- D. provide support for Spotlight searches

Correct Answer: A

QUESTION 6

How do you start up an OS X Mountain Lion computer in single-user mode?

- A. Hold down Shift-Option while the computer restarts.
- B. Hold down Command-S while the computer restarts.
- C. Start up from the Mountain Lion Recovery system partition, and enter the command `reboot -single` in Terminal.
- D. Select Single-User Mode in the Startup Disk pane of System Preferences and restart the computer.

Correct Answer: B

QUESTION 7

Single-partition drives are easier to set up initially, but they aren't as flexible for administration and maintenance. Multiple-partition drives require repartitioning during setup, but provide several separate partitions, which can be used to segregate user data and host multiple operating systems.

- A. What are the five types of user accounts in OS X? How are they different?
- B. What are the requirements for purchasing applications via the Mac App Store?
- C. What are the four default top-level folders visible in the Finder?
- D. What are the advantages and disadvantages of using a single-partition disk with OS X? How about a multiple-partition disk?



Correct Answer: D

QUESTION 8

You are configuring an OS X Mountain Lion computer that will be located in a public space. You want anyone to be able to log in and use Safari, but you do NOT want their Safari browser history to remain on the computer after users log out. Which action will let the computer function in the desired manner?

- A. Enable the Guest account for login.
- B. Create a managed account with Parental Controls.
- C. Create a Sharing Only account.
- D. Create a Guest account.

Correct Answer: ABD

QUESTION 9

Review the screenshot, and then answer the question below.



You are manually restoring the home folder for a new user account, and see the message shown above. What will happen if you click Cancel?

- A. The existing home folder's name will be changed to match the one you entered in the new account sheet.
- B. The account name will be changed to the name of the existing home folder.
- C. You will be returned to the new account sheet in the Users and Group pane.
- D. The existing home folder will be displayed in the Finder with the name selected.

Correct Answer: C

**QUESTION 10**

What's a network location? Who can access network locations?

- A. The OS X Mavericks installer can be downloaded from the Mac App Store for free.
- B. The Archive option in the Finder creates compressed zip archive files. An interface is any channel through which network data can flow. Hardware network interfaces are defined by physical network connections, and virtual network interfaces are logical network connections that ride on top of hardware network connections.
- C. A protocol is a set of rules used to describe a specific type of network communication. Protocols are necessary for separate network devices to communicate properly. Finally, a network service (as it pertains to Network preferences) is the collection of settings that define a network connection.
- D. A network location is a saved state of Network preferences that contains all network interface settings. Only administrators can define network locations, but if more than one location exists, all users can switch between the various network locations via the Apple menu.

Correct Answer: D

QUESTION 11

Where are application preferences stored?

- A. The locked file flag prevents anyone, including the item's owner, from editing an item. Only the item's owner can unlock the item to then allow modification.
- B. Code-signed items include a digital signature that the system can use to verify the authenticity and integrity of the application or process and its resources.
- C. Spotlight metadata index databases are stored at the root of every volume in a /.Spotlight-V100 folder. However, a Legacy FileVault user's database is stored in his encrypted home folder. And the Mail application maintains its own database in each user's home folder at ~/Library/Mail/V2/MailData/Envelope Index. Spotlight plug-ins can be located in any of the Library folders in a folder named Spotlight.
- D. Application preferences are almost always stored in the user's Library folder in the ~/Library/Preferences folder. Newer sandboxed applications must always store their preferences in a ~/Library/Containers//Data/Library/ Preferences folder, where "" is the unique bundle identifier for the application.

Correct Answer: D

QUESTION 12

In OS X Mountain Lion, Safe Boot _____.

- A. increases data security by modifying Sharing settings, so only essential protocols are enabled at startup
- B. facilitates troubleshooting by preventing loading of third-party components in the operating system at startup
- C. increases data security by assigning all standard users Read-only privileges to mounted local volumes
- D. prevents users from accessing sensitive system files by loading Simple Finder instead of Finder at startup



Correct Answer: B

QUESTION 13

The Messages application allows for on-demand screen sharing that can be used even when the system screen sharing service isn't enabled.

- A. What options can you select from during the OS X Mavericks installation?
- B. Which application can provide on-demand screen sharing even when the Screen Sharing service isn't enabled?
- C. What application is used to manage keychain settings?
- D. Which optional firewall settings are available?

Correct Answer: B

QUESTION 14

What OS X application is set as the default for opening archive files?

- A. By default on OS X, opens Archive Utility, the default application for opening zip archive files. Archive Utility, expands the contents of the zip archive next to the same location as the original zip archive.
- B. The default folders in a user's home folder are Desktop, Documents, Downloads, Library (hidden), Movies, Music, Pictures, and Public. Optional home folder items include Applications and Sites folders.
- C. The four erase options in Disk Utility are: Fastest, which simply replaces the volume's directory structure A second choice, which provides good security by writing zeros on top of all the previous disk data A third choice, which provides even better security by writing three separate passes of information on top of the previous disk data Most Secure, which provides the best security by writing seven separate passes of information on top of the previous disk data
- D. You can choose to ignore ownership on any non system volume. This will ignore any ownership rules and grant any logged-on user unlimited access to the contents of the volume. It's a potential security risk because it will allow any local user account to have full access to the volume, even if that user didn't originally mount the volume.

Correct Answer: A

QUESTION 15

Which process will let you start up a Mac in target disk mode?

- A. Hold down the S key on the keyboard while the Mac starts up, then enter the command `reboot -target`.
- B. Open the Startup Disk preferences, click Target Disk Mode, and then click Restart.
- C. Start up from the OS X Recovery partition, choose Target Disk Mode from the Startup Disk menu, and restart the Mac.
- D. Hold down the Option key on the keyboard as the Mac starts up, until a dialog appears, then select Target Disk Mode from the dialog.



Correct Answer: B

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