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Avaya Aura Communication Applications Support Certified Exam

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QUESTION 1

What are two ways to verify that STUN/TURN messages are being received from web browser at the Avaya Session Border Controller for Enterprise (SBCE)? (Choose two.)

A. Enable traceFW with the STUN/TURN option enabled.

B. Enable traceSBC with the STUN/TURN option enabled.

C. Enable traceHTTP with the STUN/TURN option enabled.

D. Enable debug logging on SBCE and look in ipcs.log.

Correct Answer: BD

QUESTION 2

After upgrading Avaya Aura Application Enablement Services (AES), the customer\'s CTI application does not seem to be working.

Which two methods can be used to verify AES system status? (Choose two.)

A. Access the TSAPI web interface to monitor AES.

B. Access the AES command line, and run thestatus aesvcs cti-linkcommand.

C. Access the AES web console, and view the services status in the AES menu.

D. Access Communication Manager (SAT), and run thestatappcommand to view AES services status.

E. Using Communication Manager\'s System Administration Terminal (SAT), run thestatus aesvcs ctilinkcommand to see the service state.

Correct Answer: CE

QUESTION 3

In Avaya Aura 7 the Avaya Session Border Controller for Enterprise (SBCE) license is installed on a System Manager (SMGR) WebLM server. The EMS points to the WebLM server using a URL. What is the correct syntax of the URL where 135.xxx.xxx.xxx. is the IP address of the SMGR WebLM server?

A. https://135.xx.xxx.xx:8443/WebLM/LicenseServer

B. https://135.xx.xxx.xx:8080/LicenseServer

C. https://135.xx.xxx.xx:52233/WebLM/LicenseServer

D. https://135.xx.xxx.xx/WebLM

Correct Answer: C

QUESTION 4

To log on the one-X?Communicator to Avaya Aura Presence Services server, what do you enter in the IM and Presence / Server field of the one-X?Communicator?

A. the management IP-Address of FQDN of Avaya BreezeTM server

B. the management IP-Address of FQDN of Avaya Aura Session Manager (SM)

C. the SM100 IP-Address of FQDN of Avaya Aura Session Manager (SM)

D. the SM100 IP-Address or FQDN of Avaya BreezeTM server

Correct Answer: C

The SIP one-X Communicator needs to be configured to use a specific protocol and port when registering to Session Manager.Enter the IP address of the Session Manager virtual SM-100 card for Session Manager SIP Element.

References: Application Notes for Configuring Avaya AuraTM Presence Services 6.0 with Avaya AuraTM Session Manager 6.0, and Avaya AuraTM Communication Manager for one-XTM Communicator clients as part of Avaya Unified Communication Mobile Worker Solution ?Issue 1.0, page 30
https://www.devconnectprogram.com/fileMedia/download/dba93412-03c6-4fda-8d6a-280ae2193d6f

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QUESTION 5

After a new implementation the customer began to experience dropped calls and an `all lines busy\\' error condition. The carrier confirmed their service was operational and all lines tested came back good. After contacting Avaya, support confirmed there were more calls being presented than the telephone switch could handle.

Which pre-implementation step was omitted?

A. properly sizing trunk capacity

B. interoperability testing

C. upgrading the circuits

D. correct licensing specifications

Correct Answer: A

QUESTION 6

Which statement about RTP media stream and Avaya Session Border Controller for Enterprise (SBCE) is true?

A. An RTP media stream will always bypass an SBCE.

B. An RTP media stream will only flow through the SBCE if it is encrypted.

C. An RTP media stream will transcode the codec as it flows the SBCE.

D. An RTP media stream will typically flow through the SBCE.

Correct Answer: D

QUESTION 7

In Avaya Aura Messaging (AAM), which Command Line Interface command produces the same output as what is shown on the Process Status Results page in the AAM Web GUI?

A. sysstatus

B. vmstat

C. appstat

D. statapp

Correct Answer: D

QUESTION 8

A technician is trying to access the Avaya Aura ?Media Server (AAMS) after receiving a troubleshooting ticket. After failing to enter the system using different web browsers, the technician realizes the incorrect URL was being used. Which URL must be used to access the AAMS web page?

A. https: AAMS FQDN or IP address:8443/emlogin

B. http: AAMS FQDN or IP address:8443/emlogin

C. https: AAMS FQDN or IP address:443/emlogin

D. https: SMGR FQDN or IP address:8443/emlogin

Correct Answer: A

QUESTION 9

When a user is forwarded to Avaya Aura Messaging (AAM), Avaya Aura Communication Manager (CM) needs to indicate to AAM who the call was originally destined for, so that the message is left in the correct mailbox. Which SIP

header is used to indicate for whom the call was originally destined, and the reason for being forwarded to AAM?

A. B = history info

B. To

C. Request

D. P-Asserted-Identity

Correct Answer: D

On trunk group form page 4 set "Identity for Calling Party Display: P-Asserted-Identity"

QUESTION 10

Which two trace tools are available for Session Manager? (Choose two.)

A. theCallTracecommand on the Session Manager Command Line Interface

B. thetraceSMcommand on the Session Manager Command Line Interface

C. Trace Viewer in the System Manager GUI

D. theList tracecommand on the Session Manager Command Line Interface

E. Pcap

Correct Answer: BC

QUESTION 11

A maintenance engineer logs onto the Command Line Interface (CLI) of Avaya Aura ?Messaging (AAM) and issues the vmstat command. What information will the display present?

A. The amount of virtual memory used

B. The status information about the virtual machine

C. The statistical information about voicemail boxes

D. The count of mailbox password violation attempts

Correct Answer: A

QUESTION 12

Which tool has an option to debug the TLS handshake between the server and the client?
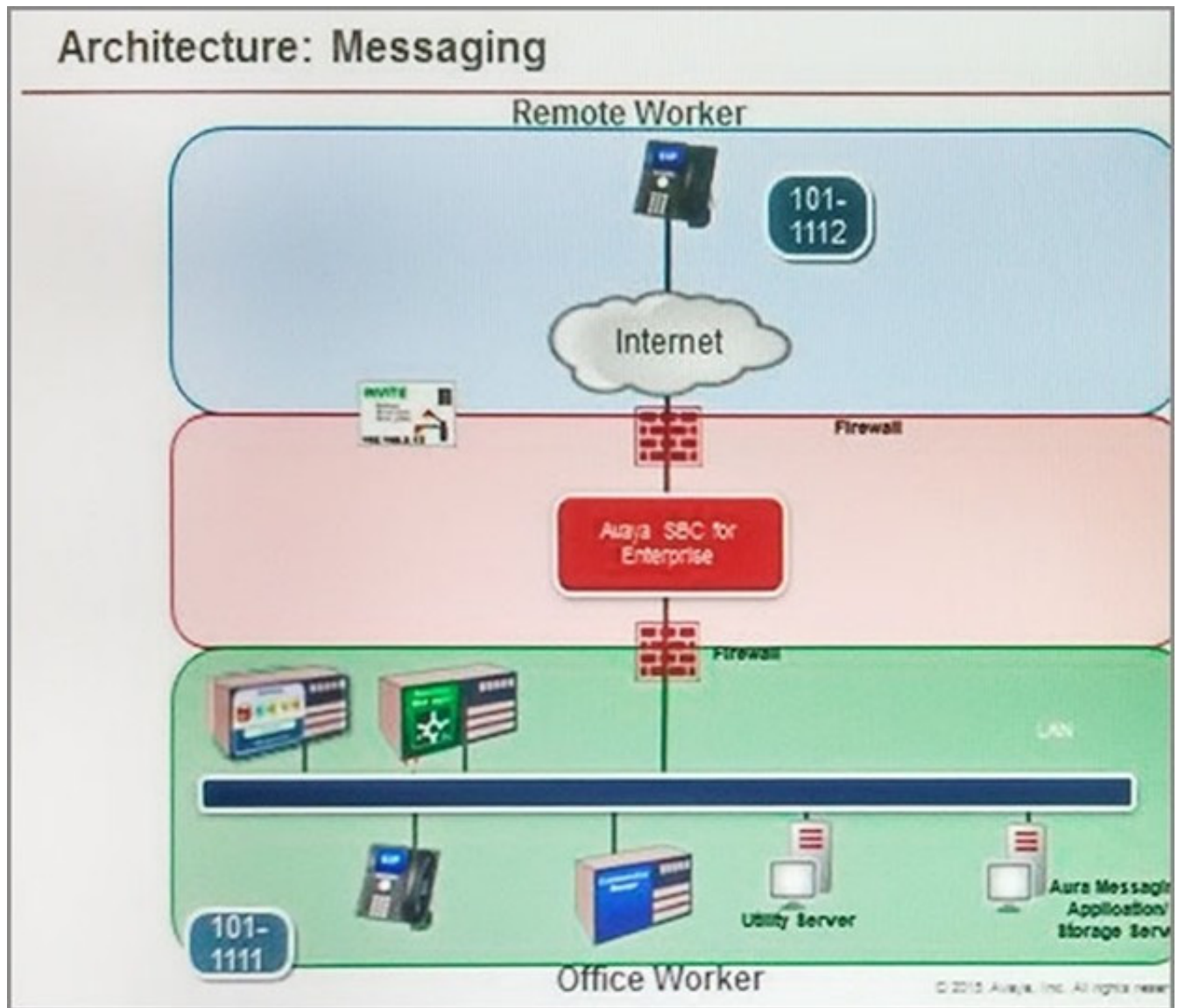
A. SIP Trace Config and SIP Trace Viewer

B. List trace tac 701

C. traceSM

D. List trace tac 701/tls

Correct Answer: C

QUESTION 13

Refer to the exhibit.

Avaya Tier 3 support receives a case escalated by Tier 2 where the customer cannot receive incoming calls, but can make calls out successfully. The trace shows that the incoming calls arrive at the Avaya Session Border Controller for Enterprise (SBCE) but fail to get routed into the customer enterprise network.

Based on this information, what is and is not working?

A. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is partially working, but routing may be incorrect.

B. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. The public network is not working.

C. The local area network, Avaya Aura Communication Manager, and Avaya Aura Session Manager are working. SBCE is not working.

D. The local area network and Avaya Aura Session Manager are working. Avaya Aura Communication Manager is not working.

Correct Answer: A

Communication Manager is working because can make calls out successfully, SBCE is partially working * Notice that the FROM header is an IP address instead of a domain name = avava.com. CM needs to see domain name. IP address to domain conversion is performed by Topology Hiding.

QUESTION 14

Which three statements are true about Avaya Aura Messaging (AAM)? (Choose three.)

A. 20 Voice Ports are always reserved for retrieving messages.

B. AAM can run on Avaya-provided hardware that runs Linux and Avaya Aura System Platform, or VMware in a virtualized environment.

C. You can choose to use the Avaya Message Store or Microsoft Exchange Store.

D. AAM Multi-Server configuration separates Application Servers from Avaya Message Store.

E. Each message application server allows for up to 100 simultaneous SIP or H323 sessions, with 300 active ports permitted per Voice Mail Domain (VMD).

Correct Answer: BCD

QUESTION 15

A customer reports that none of their users can IM or see each other\\'s presence. After troubleshooting you discover that default gateway of the Avaya Breeze TM SM100 has the wrong IP Address in the configuration. Where would you go to correct this problem?

A. Use Avaya Aura System Manager web GUI to access the Breeze