3101^{Q&As}

Avaya Aura® Communication Manager and CM Messaging - Embedded Maintenance and Troubleshooting Exam

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QUESTION 1

Avaya Communication Manager uses Network Regions for network bandwidth efficiency and to help ensure voice quality.

Which statement describes the group for which Network Regions was designed?

A. A group of similar IP endpoints that confirm to the same Dial Plan

B. A group of similar IP endpoints using IP Media Processor (TN2302AP) or IP Media Resource 320 (TN2602AP) boards

C. A group of similar IP endpoints that share the same VoIP and signaling resources

D. A group of similar IP endpoints in the same branch location

Correct Answer: C

QUESTION 2

You are configuring a subscriber\\'s mailbox and need to enable the call answer and other standard mailbox capabilities. Which type of permission should you choose to allow both capabilities?

A. None

B. Auto-attendant

C. Bulletin-board

D. Call-answer

Correct Answer: D

QUESTION 3

A user is unable to complete a call and you have initially determined that the user dialed a valid number. You have replicated the conditions and have run a list trace station report; however you would like a complementary log file to confirm the report.

A. Log manager debug trace

B. Communication Manager restart log

C. Linux syslog

D. Linux access security log

E. Linux scheduled task (CRON)

Correct Answer: A

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QUESTION 4

A subscriber is not able to receive new messages. The voice messaging administrator checks the system and notices a large number of threshold exceptions for the subscriber. The administrator needs to resolve the threshold warnings and enable the subscriber\'s mailbox to receive new message without affecting existing messages.

What would you recommend to the voice messaging administrator?

A. Log into the system using Profile 18 and Increase the mailbox space on the Subscriber or COS.

B. Log into the system using Profile 18 and decrease the message retention time on the Subscribers or COS screens.

C. Log Into the system using Profile 19 and increase the message retention time on the Subscribers or COS screens.

D. Log into the system using profile 19 and decrease the message retention time on the Subscriber or COS screens.

Correct Answer: A

QUESTION 5

Users at a branch office report that they can make and receive calls, but the system is behaving differently:

1. Caller ID previously displayed on incoming outside calls but does not now The name and number of the calling party displays on internal calls but is different now Users can place callers on hold, but there is no music on hold while the caller is waiting

What condition explains the system behavior?

A. An Enterprise Survivable Server (ESS) has taken over functionality

B. Standard Local Survivability (SLS) has taken over functionality

C. A Local Survivable Processor (LSP) has taken over functionality

D. The media Gateway Controller (MGC) list is net administered

Correct Answer: C

QUESTION 6

In Which three places can you look up the branch gateway firmware version? (Choose three)

A. System Management Interface (SMI)

B. GUI Device Manager

C. System Access Terminal (SAT)

D. Gateway command line

E. Linux command line

Correct Answer: BCD

QUESTION 7

Avaya Aura System Platform (SP) is necessary for all Communication Manager (CM) Release 6.0 and higher. What procedures do you use to update system platform supporting duplex services without interrupting service?

A. Update SP only on the active side, force a server interchange and update SP on the other side.

B. Update standby SP, set standby CM as active, update other SP and set other CM as standby

C. Update SP only on the active side; the standby side is synchronized automatically.

D. Update both the active and standby SP at the same time.

Correct Answer: B

QUESTION 8

Which administrable Quality of Service (QoS) parameter can minimize packet delay, and thus improve voice quality?

A. NAT

B. DiffServ

C. TTY

D. SIP

Correct Answer: B

QUESTION 9

Communication Manager Messaging (CMM) is down and upon checking the communication Manager Alarm log you find several trunk alarms associated with CMM trunk group.

Which document will be the most helpful to determine the meaning of alarm?

A. Avaya Aura Communication manager Server Alarms

B. Avaya Aura Communication manager Messaging Alarms and Errors

C. Implementing Avaya Aura Communication Manager Messaging

D. Maintenance Alarms for Avaya Aura Communication Manager, media gateways and servers

Correct Answer: A

Reference page: 6 Communication Manager Server Alarms

QUESTION 10

A Communication Manager Messaging user reports that someone is accessing their mailbox and deleting messages. Which logs would you check to see who logins into the mailbox and message status

A. Administrators Log

B. Subscriber Log

C. Mailbox Log

D. Activity Log

Correct Answer: A

QUESTION 11

You need to create a now mailbox so that subscriber can send priority mail messages and file attachments using Internet Messaging.

How do you enable a subscriber to send priority mail messages and file attachments using internet Messaging from the Messaging/ Administration > Subscriber

Management COS Sections > PERMISSIONS > menu?

A. Type = none Priority Messages = yes MCAPI Message Transfer = yes, MCAPI Access = yes

B. Type = call-answer, Priority Messages yes MCAPI Message Transfer -- no, MCAPI Access = yes

C. Type - none. Priority Messages = no, MCAPI Message transfer = yes, MCAPI Access = yes

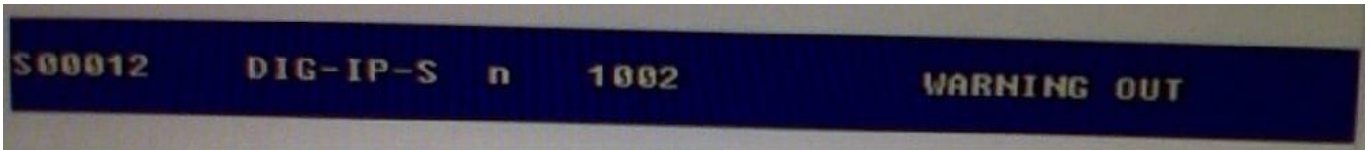D. Type = call-answer Priority Messages = yes, MCAPI message transfer = yes, MCAPI Access = no

Correct Answer: A

QUESTION 12

Which document would you use to interpret the information in the exhibit?

A. Communication Manager Alarms

B. Communication Manager procedures

C. Communication Manager server Alarms

D. Communication Manager Denial Event

Correct Answer: A

QUESTION 13

Avaya Aura Communication Manager 6.x designed to preserve calls during a failover and failback. Which statement describes call preservation during failover and failback?

A. Only internal calls are preserved

B. Only external calls are preserved

C. Stable calls are preserved under certain conditions

D. All calls are preserved regardless of origination, destination, or call type

Correct Answer: D

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QUESTION 14

Which two types of violations does the Communication Manager Security Violation Notification (SVN) feature monitor and report? (Choose two.)

A. Media gateway login violations

B. System Management Interface (SMI) login violations

C. Trunk access code (TAC. violations

D. Station security code violations

E. Remote access barrier code violations

Correct Answer: BE

Reference Avaya Toll Fraud Security guide Page 98

QUESTION 15

A customer is reporting an out of range temperature alarm. Where would a technician go to validate and troubleshoot the alarm?

A. System Access Terminal (SAT): display alarms

B. System Management Interface (SMI) Current Alarms/Server Alarms

C. System Management Interface (SMI) Current Alarms/ CommunicaMgr Alarms

D. System Access Terminal (SAT): displays events

Correct Answer: B

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