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QUESTION 1

An online sales application supports both laptop and mobile devices. You are configuring theapplication skin and you notice the responsive layout in the mobile device is not displaying views as stakeholders require. Which two options allow you to resolve this situation without negatively impacting the laptop users? (Choose two.)

A. Use the same application skin in all portals.

B. Update the process to give mobile users a separate portal.

C. Do not use a skin for the mobile application version.

D. Adjust the responsive behavior in the skin for optimal viewing in the mobile portal.

Correct Answer: AC

QUESTION 2

All managers need to view the Employee vacation requests report in their Manager portal dashboards. Only managers have access to this report. Which configuration do you perform to fulfill these requirements? Available Choices (select all choices that are correct)

A. Create a new landing page on the Manager portal with the new report saved in a public category

B. Add a report widget to the Manager portal dashboard and then click Publish

C. Add the out-of-the-box Reports landing page to the Manager portal

D. Add a report widget to the Manager portal dashboard and then click Publish to default

Correct Answer: B

Explanation: To fulfill these requirements, you can add a report widget to the Manager portal dashboard and then click Publish. A report widget is a UI element that displays data from a report definition rule in various formats, such as charts,

tables, or maps. You can add report widgets to dashboards or landing pages to provide users with quick access to relevant information. By clicking Publish, you make the changes available to all users who have access to the portal.

References:

https://community.pega.com/knowledgebase/articles/reporting/86/adding-report-widgets- dashboards

QUESTION 3

Which two statements about data records are true? (Choose two.) Available Choices (select all choices that are correct)

A. Data records are displayed in a drop-down list by default

B. Data records need unique user-generated IDs

C. Data records require external storage

D. Data records define permissible values for data fields

Correct Answer: BD

Explanation: These two statements about data records are true. Data records are values for the fields that are associated with a specific data object, such as a customer or a product. Data records need unique user-generated IDs to identify each record in the data object. Data records define permissible values for data fields, which limit the input values to valid options, reduce errors, and allow for automation. References: https://academy.pega.com/topic/data-records/v4

QUESTION 4

An international online car parts business wants customers to find parts for any vehicle easily. You are asked to implement the following requirement Customers must select a make, model, and year to initiate a vehicle-specific search.

How do you configure the data storage in the application to implement the requirement?

Available Choices (select all choices that are correct)

A. Configure a data page to store the make, model, and year vehicle data.

B. Configure a static list of the make model and year vehicle data

C. Configure a connection to an external system of record that contains the make model, and year vehicle data

D. Configure a local data storage of the make model and year vehicle data

Correct Answer: AC

Explanation: To implement this requirement, you can configure a data page to store the make, model, and year vehicle data and configure a connection to an external system of record that contains the make, model, and year vehicle data. A data page is a rule that defines how and when to load data into memory for use by an application. You can configure a data page to source its data from an external system by using connectors or integrations. This way, you can access up-todate vehicle data from an external database or web service without storing it locally in your application.

References: https://community.pega.com/knowledgebase/articles/data-management-and- integration/86/data-pages https://community.pega.com/knowledgebase/articles/data- management-and-integration/86/sourcing-data-page-data-external-systems

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QUESTION 5

A survey is sent to a customer via email.

How do you configure a solution to ensure the email Includes the case ID for the survey?

Available Choices (select all choices that are correct)

A. Create a required field for the case ID that must be entered by a user during the case process prior to sending the email

B. Use the Insert Property feature of a Send Email step to add the case ID when composing the custom message

C. Create a process using the Send Email step allowing representatives to quickly add the case ID to the email

D. Call a data transform to copy the case ID from pyWorkPage to the email

Correct Answer: B

Explanation: To ensure the email includes the case ID for the survey, you can use the Insert Property feature of a Send Email step to add the case ID when composing the custom message. This way, you can dynamically insert the value of any property in your email message. References: https://community.pega.com/knowledgebase/articles/case-management/88/sending-emails

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