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QUESTION 1

Which one of the following statements about channel interfaces is true? Available Choices (select all choices that are correct)

A. A persona requires a unique channel interface

B. Creating a channel interface creates a default work queue.

C. User interfaces are also known as channel interfaces.

D. All users see the same channel interface.

Correct Answer: C

Explanation: This statement about channel interfaces is true. A channel interface is a user interface that allows users to interact with an application through various channels, such as web, mobile, email, chatbot, or voice. A channel interface allows you to adjust your application to your specific business needs by creating tailored and interactive user interfaces. Channels are created from templates that include predefined layouts and navigation for use in your application.

References: https://academy.pega.com/topic/channel-interfaces/v1

QUESTION 2

You create an application for employees to submit timesheets. Employees enter work, vacation, and sick time for a particular week. On the entry form, employees see a summary of the total hours entered. After the employee submits the timesheet, the application displays remaining vacation and sick time for the employee. You configure the user view that displays remaining vacation and sick time. The balance calculates by subtracting the vacation time and sick time for the week from the current vacation and sick time balances. Which configuration option is used to summarize the remaining vacation and sick time?

A. Use a When rule. When the application references the remaining vacation and sick time, each value calculates.

B. Use declarative processing. Whenever the vacation time or sick time entries change, the remaining vacation and sick time calculate.

C. Use pyDefault and pySetFieldDefaults. When the process invokes the data transforms, the remaining vacation and sick time calculate.

D. Use procedural processing with a data transform. Remaining vacation and sick time calculate after the user submits a timesheet.

Correct Answer: B

QUESTION 3

Which of the following statements about responsive breakpoints is true?

Available Choices (select all choices that are correct)

A. Responsive breakpoints rely on fixed widths

B. Responsive breakpoint behavior changes based on the device brand

C. By default tables have two responsive breakpoints

D. Custom responsive breakpoints are configured in App Studio

Correct Answer: C

Explanation: This statement about responsive breakpoints is true. Responsive breakpoints are points at which the layout of a UI element changes based on the screen size or orientation of the device. By default, tables have two responsive breakpoints: one for tablet devices and one for phone devices. You can configure custom responsive breakpoints for other UI elements in App Studio. References: https://community.pega.com/knowledgebase/articles/user-experience/88/configuring- responsive-breakpoints

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QUESTION 4

You are designing a credit transaction case type and have the following requirement: Transaction disputes must be resolved within 3 days.

To meet this requirement you need to set the_____ in the service level to 3 days Available Choices (select all choices that are correct)

A. goal

B. passed deadline

C. deadline

D. urgency

Correct Answer: C

Explanation: To meet this requirement, you need to set the deadline in the service level to 3 days. The deadline defines when to take action because a step or case is past due. The deadline interval is measured from when an assignment is ready for a user. References: https://academy.pega.com/topic/deadline-interval/v1
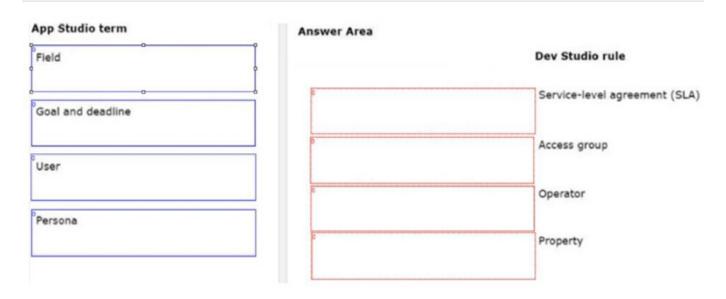

QUESTION 5

Drag the term that is used in App Studio from the left to the rule that you use in Dev Studio on the right.
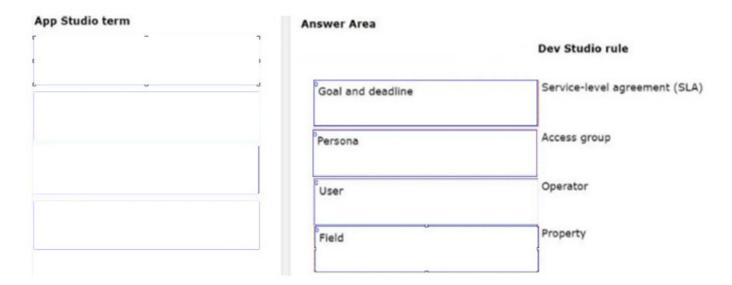
Select and Place:

App Studio term

Field

Goal and deadline

User

Persona

Answer Area

Dev Studio rule

	Service-level agreement (SLA)
	Access group
	Operator
	Property

Correct Answer:

App Studio term

Answer Area

Dev Studio rule

Goal and deadline	Service-level agreement (SLA)
Persona	Access group
User	Operator
Field	Property

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