

HPE2-E71^{Q&As}

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QUESTION 1

Your customer tells you he is not considering support services since the products they are using have a warranty. Which question could you ask to demonstrate the importance of support service?

- A. Who in your company can fix the issue if it occurs during normal business hours?
- B. What happens if a problem occurs on the weekend or a holiday?
- C. What happens if the product experiences a hardware defect?
- D. How many hardware issues has your company experienced?

Correct Answer: B

QUESTION 2

Which challenge do SMB customers face in being competitive in terms of their workforce?

A. They cannot attract millennials who tend to be tech savvy so a majority of their management are resistant to new innovations in technology.

B. Their full-time IT staff need to refresh their skills so they can work more effectively and efficiently.

C. They have to make IT process and decision-making more visible to users, who complain about the lack of insight into the IT department.

D. They have to provide reliable network access to all their employees, regardless of location, to maintain productivity and satisfaction.

Correct Answer: B

QUESTION 3

In what ways are many small to medium-sized customers changing their business strategies in response to new technology trends? (Select two.)

A. SMBs are placing more millennials in senior management positions due to their familiarity with technology.

B. SMBs are finding larger companies to partner with who can provide services, such as Artificial Intelligence (AI), that are too complex for SMBs.

C. SMBs are increasing budgets for the sales and marketing departments to ensure their products are the most visually appealing to younger customers.

D. SMBs are making digital transformation a key part of their IT strategy and including such projects in their IT budgets.

E. SMBs are focusing on simple technologies that are often already in place, instead of implementing technologies used by larger enterprises.

Correct Answer: DE



QUESTION 4

Which management tool ensures HPE ProLiant server is cooled properly and monitors memory, processors, and power supplies?

A. HPE iLo

- **B. HPE Intelligent Tuning**
- C. HPE Insight Online
- D. HPE UEFI

Correct Answer: A

Reference: https://support.hpe.com/hpsc/doc/public/display?docId=emr_naa00043114en_usanddocLocale=en_US

QUESTION 5

Which SMB offer provides the software and hardware customers need to run popular workloads?

- A. Entry models
- B. Standard models
- C. Performance models
- D. Solution models
- Correct Answer: A

Reference: https://www.hpe.com/emea_europe/en/servers/entry-level.html

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