GE0-803 Q&As

Genesys Certified Professional 8 System Consultant, Voice Platform (GCP8 - CVP)

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QUESTION 1

When deploying multiple instances of IPCS, which IP address would need to be specified in the configuration in order for the two or more IPCS to properly register their resources and receive calls?

A. Local IP address

B. SQL Server

C. Primary Call Manager

D. Media Gateway IP address

Correct Answer: C

QUESTION 2

The .xml files provides all of the _____.

A. VCS configuration information

B. Voice application information

C. IPCS configuration information

D. Web server configuration information

Correct Answer: B

QUESTION 3

Refer to the TTS: MRCP Configuration screen. Your GVP deployment requires Text to Speech (TTS) using MRCP. During GVP installation, you will be presented with this screen. What needs to be done?

A. The MRCP URL value, Localhost needs to be replaced with the fully qualified domain name (FQDN) of the MRCP server and then click Next to continue

B. Nothing, everything looks fine. Click Next to continue

C. Delete the MRCP URL and then click Next to continue

D. The installation has completed. Just click Cancel to end the installation

Correct Answer: A

QUESTION 4

Outbound Calling is a feature typically associated with _____ configuration.

A. An In-Front of the Switch

B. A Behind the Switch

C. A VoIP application

D. An MRCP ASR

Correct Answer: A

QUESTION 5

Is ISCC function used by IVR-TServer in network mode ? Choose the best statement.

A. Yes because the IVR is like a second site

B. No because the IVR is integrated in the real site

C. No because ISCC function doesn?t exist in IVR-TServer

Correct Answer: A

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