CIS-APM^{Q&As}

Certified Implementation Specialist - Application Portfolio Management

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QUESTION 1

If a customer asks you how ServiceNow\\'s ServiceMapping application works in order to support APM, how would you explain it?

A. Identifies all hardware and software CI\\'s and other dependencies that support that service.

B. Drills down to provide application services, vulnerabilities and risks.

C. Creates an API to manage seamless application services.

D. Provides software entitlements through a top-down approach.

Correct Answer: D

QUESTION 2

What are the stages of the APM rationalization process?

A. Measure, Evaluate, Decide, Take Action, Baseline

B. Identify, Measure, Evaluate, Decide, Take Action

C. Identify, Measure, Decide, Take Action, Communicate

D. Identify, Measure, Evaluate, Take Action, Certify

Correct Answer: B

Reference: https://www.youtube.com/watch?v=v2iw0UVkxmU (6:33)

QUESTION 3

What links the application service to the underlying technologies?

A. Application Management Model

B. Inventory Management

C. Application Service Software Model

D. Application Category

Correct Answer: D

QUESTION 4

Which attributes can be used to categorize business applications? (Choose four.)

A. Application Score

B. Application Name

C. Application Family

D. Portfolio

E. Category

F. Business Unit

Correct Answer: BCDE

QUESTION 5

APM interfaces with Software Asset Management to pull this application data: (Choose three.)

A. Product Classification

B. Software Model Data

C. Hardware Asset Lifecycle

D. Lifecycle Data

E. Vendor Procurement

Correct Answer: ACD

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