



ACP-610^{Q&As}

Managing Jira Projects for Data Center and Server Certification

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**QUESTION 1**

A shared dashboard displays a gadget that is based on a shared filter.

Currently, each person who views the gadget sees counts of all the issues in a project by status.

The team's requirement is that each person who views the gadget will see counts of only their assigned issues by status.

What must you do in order to meet this requirement?

- A. Configure the "Who can view this filter" setting.
- B. Reconfigure the dashboard viewers.
- C. Use the currentUser() JQL function in the filter.
- D. Replace it with the "Assigned to Me" gadget
- E. Modify the Assignable User permission.

Correct Answer: C

The best way to meet the team's requirement is to use the currentUser() JQL function in the filter. This function returns the current user who is viewing the gadget, and can be used to filter issues by assignee. For example, if the filter is "project = ABC and assignee = currentUser()", then each person who views the gadget will see counts of only their assigned issues by status. This way, you do not need to reconfigure the dashboard viewers or modify the Assignable User permission, which are global settings that affect all users. You also do not need to replace it with the "Assigned to Me" gadget, which does not show counts by status. Configuring the "Who can view this filter" setting does not affect the results of the filter, but only its visibility. References: Managing Jira Projects Data Center and Server: Certification Bundle, [Advanced searching - functions reference | Jira Software Cloud]

QUESTION 2

Gen prioritizes and triages support requests as soon as they come in. She now wants to use drag-and-drop to:

1.
quickly assign and transition them to In Progress

2.
instantly associate them with Epics

Which board view will meet these requirements?

- A. Scrum backlog
- B. Kanban board
- C. Kanban backlog
- D. Active sprints



Correct Answer: B

A Kanban board is the best option for Gen to prioritize and triage support requests using drag-and-drop. A Kanban board allows Gen to quickly assign issues to herself or other team members by dragging them to the appropriate column. She can also transition issues to In Progress by moving them across the workflow. Additionally, she can instantly associate issues with Epics by dragging them to the Epic panel on the right side of the board. A Kanban board also provides a visual overview of the current status and progress of the support requests. References: Managing Jira Projects Data Center and Server: Certification Bundle, Configuring projects | Administering Jira applications Data Center and ..., [Working with issues | Jira Software Cloud]

QUESTION 3

Your Scrum board has the following filter query:

project in (ENG. DEV) and type in (Bug. Task) ORDER BY Priority ASC

You have the necessary permissions but you are unable to drag an issue into a future sprint in the backlog.

- A. Identify the reason.
- B. The filter should be in DESC order.
- C. Stories are missing from the query.
- D. Ranking is disabled.
- E. The query should only have one project.
- F. The active sprint has not yet been completed.

Correct Answer: D

The reason why you are unable to drag an issue into a future sprint in the backlog is that ranking is disabled. Ranking is a feature that allows you to order issues based on their relative priority or importance. Ranking is enabled by adding "ORDER BY Rank ASC" or "ORDER BY Rank DESC" to your board filter query. Ranking is required for Scrum boards, as it determines the order of issues in your backlog and sprints. If ranking is disabled, you cannot drag and drop issues in your backlog or plan future sprints. References: Ranking an issue, Configuring filters

QUESTION 4

You want to remove some epics from your personal Scrum board, without impacting any other boards. Identify the correct solution.

- A. Exclude them via a quick filter.
- B. Mark them as Done via the Epics panel
- C. Exclude them via the board filter
- D. Exclude them via the board sub filter.
- E. Transition them into an unmapped status.



Correct Answer: D

QUESTION 5

The head of customer service wants to identify potential bottlenecks in the support workflow of her teams in the last three months. Which report provides this information?

- A. Created vs. Resolved Issues Report
- B. Time Since Issues Report
- C. Cumulative Flow Diagram
- D. Resolution Time Report
- E. Average Age Report

Correct Answer: C

The Cumulative Flow Diagram is the report that provides the information that the head of customer service wants. The Cumulative Flow Diagram is a tool that visualizes the quantity and distribution of work items along different stages of a process. The report shows how many work items are in each stage at any given time, and how they flow from one stage to another. The report can help identify potential bottlenecks in the support workflow by showing where work items accumulate or stagnate over time. For example, if the report shows a sudden increase or a wide band of work items in the "Waiting for Customer" stage, it may indicate that the customers are not responding quickly enough or that the support team is not following up effectively. The report can also help monitor the overall progress and performance of the support teams by showing the total number of work items created, resolved, and remaining over time. References: Managing Jira Projects Data Center and Server: Certification Bundle, Cumulative Flow Diagram

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