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**QUESTION 1**

You need strict control over the number of active licenses for Jira Software. What can you do to gain stricter control?

- A. Remove the default group from the Jira Software User product role.
- B. Remove all groups from all Jira Software product roles.
- C. Require admin approval for all approved domains.
- D. Disable anonymous users in Jira and Confluence.
- E. Remove the User product role itself for Jira Software.

Correct Answer: A

By removing the default group from the Jira Software User product role, you can prevent new users from automatically getting access to Jira Software when they join your site. This way, you can control who gets access to Jira Software and how many licenses are consumed. References Manage product access Product roles and permissions

QUESTION 2

You separated the group "engineers" into two new groups and then deleted the original group.

As a result, Joe and John had four problems in Jira.

Which problem did not occur?

- A. They could no longer select other users in dropdown fields.
- B. They could no longer view some dashboards.
- C. They could no longer edit their own comments.
- D. They could no longer transition issues.
- E. They could no longer view the billing history.

Correct Answer: E

The problem that did not occur for Joe and John is that they could no longer view the billing history. This is because the billing history is not related to the groups or permissions in Jira, but to the organization and site administration. Only the organization admin or the billing contact can view the billing history for the products and subscriptions¹² The other problems could have occurred for Joe and John if the group "engineers" had specific permissions or roles in Jira that were not granted to the new groups. For example, if the group "engineers" had the Browse Users global permission, they could select other users in dropdown fields, such as assignee or reporter. If the group "engineers" had the View Dashboard project permission, they could view some dashboards that were shared with the project. If the group "engineers" had the Edit Own Comments issue permission, they could edit their own comments on issues. If the group "engineers" had the Transition Issues issue permission, they could transition issues from one status to another³⁴⁵ References = View your billing history, Manage your bill for Standard and Premium plans, Manage global permissions, Manage project permissions, Manage project roles



QUESTION 3

Bob only needs to update project schemes in your Jira site.

He should not have too much access or use a license if it is not necessary.

Which product access configuration is correct?

- | Product | Product roles |
|---------------------|---------------|
| Jira Administration | Product admin |
- | Product | Product roles |
|---------------|---------------|
| Jira Software | User |
- | Product | Product roles |
|---------------|---------------------|
| Jira Software | Product admin, User |
- | Product | Product roles |
|---------------------|---------------|
| Jira Software | User |
| Jira Administration | Product admin |

- A. Option A
B. Option B
C. Option C
D. Option D

Correct Answer: D

The correct product access configuration for Bob is Jira Administration with Product admin role and Jira Software with User role. This will allow Bob to update project schemes in Jira Software, as well as other project settings, without using a license. The Product admin role for Jira Administration grants access to the Jira Administration product, which is a separate product from Jira Software that does not consume a license. The User role for Jira Software grants access to the Jira Software product, which does consume a license, but is necessary for Bob to view and edit project schemes.
References = Manage product access, Jira Administration overview

QUESTION 4

You are an org admin. Your organization contains the two users shown below.

User	Type of account
Maya	managed
Ula	unmanaged



Which statement is true?

- A. You can only delete Ula's account.
- B. Both Maya and Ula can delete their accounts.
- C. You can only delete Maya's account.
- D. Only Maya can delete her account.
- E. You can delete both accounts.

Correct Answer: E

As an organization admin, you can delete both managed and unmanaged accounts. Managed accounts are those that belong to your organization and are verified by a domain or an allowlist. Unmanaged accounts are those that do not belong to your organization and are not verified by a domain or an allowlist. Deleting an account removes the user's access to all Atlassian products and services, and deletes their personal data.

QUESTION 5

A new access request was just made by Beth.

She requested that Drew be granted access to Jira Software.

Which statement is definitely true?

- A. Beth has the Product admin role for Jira Software.
- B. Beth has the User role for Jira Software.
- C. Drew is an existing user on the site.
- D. Drew is a new user on the site.
- E. Drew's email address is verified.

Correct Answer: E

The only statement that is definitely true is that Drew's email address is verified. This is because product access requests must be made by a user with a verified email address and Atlassian account¹ The other statements are not necessarily true, as they depend on other factors, such as the roles and permissions of Beth and Drew, the existing users on the site, and the self-signup settings² References = Approve or deny product access requests, Manage product access