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QUESTION 1

You went to the "site-admins" group page.

For the Confluence product on the ACME site, you unselected the User product role.

What does this mean?

A. Org admins are no longer Confluence users in the ACME site.

B. Org admins are no longer Confluence admins in the ACME site.

C. User product role no longer exists in the ACME site.

D. ACME site admins can no longer see Confluence users.

E. ACME site admins can no longer manage Confluence users.

F. User product role no longer exists in the organization.

Correct Answer: E

By unselecting the User product role for Confluence, you are removing the site-admins group from the default groups that manage roles for that product1. This means that ACME site admins will lose their Confluence admin permissions, such as managing Confluence settings, space permissions, etc2. They will still be able to see Confluence users, but not edit their roles or access. References: Default groups and permissions, Confluence Admin Permission Levels Explained

QUESTION 2

Previously, your company had two Cloud organizations as shown.

Organization	Products
Original	Jira Software, Confluence
Destination	Jira Software

Just now, all products from Original were transferred to Destination. Afterward, Original was deleted. How does Jira Software appear on the Overview page of the Destination organization?

A. as two products under the Destination URL only

B. as a single product under the Original URL

C. as a single product under the Destination URL

D. as two products under the Original URL and Destination URL

Correct Answer: C

After the products from Original were transferred to Destination, Jira Software will appear as a single product under the Destination URL. This is because the Original organization was deleted, so there is no longer a separate URL for it.
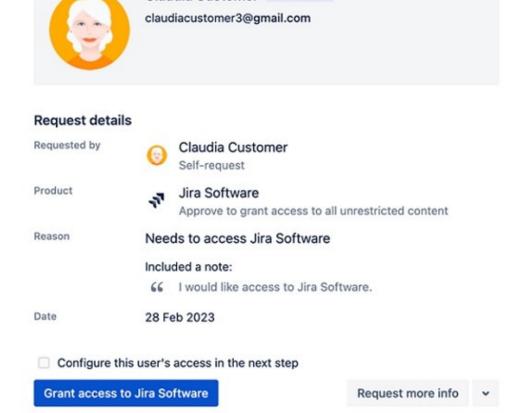
References:

How to prepare for ACP-520: Atlassian Cloud Organization Admin Certification, section "Manage multiple sites and products"

Transfer products to another organization, subsection "What happens after you transfer products?"

QUESTION 3

You received the access request shown below.

Claudia Customer NEW TO SITE
claudiacustomer3@gmail.com

Request details

Requested by	Claudia Customer Self-request
Product	Jira Software Approve to grant access to all unrestricted content
Reason	Needs to access Jira Software Included a note: 66 I would like access to Jira Software.
Date	28 Feb 2023

☐ Configure this user's access in the next step

Grant access to Jira Software   Request more info ⌄

You clicked "Grant access to Jira Software". Which statement is definitely true?

A. Claudia is added to multiple product access groups.

B. Claudia is granted the User role for Jira Software.

C. Claudia is added to only one default group.

D. Claudia is granted access to Jira Software only.

E. Claudia is not granted any Product Admin roles.

Correct Answer: D

When you click "Grant access to Jira Software" in the access request, the user is granted access to Jira Software only.

They are not added to multiple product access groups, granted the User role for Jira Software, added to only one default group, or granted any Product Admin roles. References: Manage product access, [Manage users and groups]

QUESTION 4

You added your domain "acme.com" to user access settings to make onboarding easier for all your employees to all your organization\\\'s products.

You asked employee Frank to test the configuration and he was able to access Confluence but not Jira Software.

Identify the cause of the problem.

A. Frank\\\'s access to Jira Software has been suspended.

B. Jira Software invitation link is disabled.

C. Any domain has been deleted.

D. User invites for Jira Software is set to None.

E. On the Edit domain page, Jira Software product role is set to None.

Correct Answer: E

When you add a domain to user access settings, you can specify the default product role for each product in your organization. This determines the level of access that users with verified email addresses from that domain will have when they join your site. If you set the product role to None, users will not have access to that product unless you manually grant them access later. ReferencesSpecify how users get site access User access settings

QUESTION 5

Which statement is true about managed accounts in an organization?

A. They come from verified domains.

B. They must have product access.

C. They come from approved domains.

D. They have verified email addresses.

E. They are all billable users.

Correct Answer: A

Managed accounts are accounts with an email address that you have claimed from your verified domain1. Verifying a domain proves that you own it and allows you to manage the accounts associated with it2. Managed accounts do not

necessarily have product access, verified email addresses, or billable status.

References:

What are managed accounts?

Verify a domain to manage accounts

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