



# ACP-520<sup>Q&As</sup>

Atlassian Cloud Organization Admin Certification

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**QUESTION 1**

Jack could see several issues. Then an org admin made a change in the admin hub.

Now Jack can no longer see those same issues, but he can see others.

Where in the admin hub was the change made?

- A. groups
- B. user access settings
- C. managed accounts
- D. permission schemes
- E. security

Correct Answer: D

Permission schemes control who can see and do what in Jira projects. If the org admin changed the permission scheme for the project that Jack was working on, it could affect his visibility and access to the issues.

References:

How to prepare for ACP-520: Atlassian Cloud Organization Admin Certification, section "Users and Groups"

Manage project permissions

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**QUESTION 2**

A Cloud organization has two sites and products as shown.

Site	Products
Alpha	Jira Software
Beta	Jira Software Jira Service Management

Which statement is definitely true?

- A. Both sites are on the same pricing plan for Jira Software.
- B. Both sites have the same users for Jira Software.
- C. Both sites have the same product admins.
- D. Both sites have the same org admins.
- E. Both sites have the same default groups.

Correct Answer: D

**QUESTION 3**

You need strict control over the number of active licenses for Jira Software. What can you do to gain stricter control?

- A. Remove the default group from the Jira Software User product role.
- B. Remove all groups from all Jira Software product roles.
- C. Require admin approval for all approved domains.
- D. Disable anonymous users in Jira and Confluence.
- E. Remove the User product role itself for Jira Software.

Correct Answer: A

By removing the default group from the Jira Software User product role, you can prevent new users from automatically getting access to Jira Software when they join your site. This way, you can control who gets access to Jira Software and how many licenses are consumed. References: Manage product access Product roles and permissions

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**QUESTION 4**

Ahmed, a new org admin, made a change to organization settings that caused a problem in Jira Software.

When users respond to notifications, the replies are no longer being sent to "support@acme.com" but instead to "jira@acme.atlassian.net".

What change did Ahmed make?

- A. removed an email domain
- B. removed an approved domain
- C. changed Jira Software product access
- D. removed a Jira product admin
- E. updated the Jira Software product URL

Correct Answer: E

Updating the product URL changes the email address from which notifications are sent and received. Ahmed should have configured the sender email address for the Jira Software project to use the custom email address "support@acme.com". References: Configure email notifications, Update a product URL to a new URL

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**QUESTION 5**

You are the org admin. From time to time, you manually add new members to the "engineers" group.

Today, you noticed that the group has a lot more members than you have added manually.



Identify a direct cause.

- A. Invitation links for Jira Software have been enabled.
- B. User invites for Jira Software have been changed to "Invite anyone".
- C. It is a default group for Jira Software product access.
- D. Project admins have been modifying the group.
- E. Jira product admins have been modifying the group.

Correct Answer: C

A direct cause for the "engineers" group having a lot more members than you have added manually is that it is a default group for Jira Software product access. This means that any new user who joins your site and has access to Jira Software will automatically be added to the "engineers" group. You can check and change the default group for Jira Software by going to Products > Jira Software > Manage product > Product roles. References = [Default groups and permissions] and [Manage role and product permissions]

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