



ACP-520^{Q&As}

Atlassian Cloud Organization Admin Certification

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**QUESTION 1**

You are the org admin. From time to time, you manually add new members to the "engineers" group.

Today, you noticed that the group has a lot more members than you have added manually.

Identify a direct cause.

- A. Invitation links for Jira Software have been enabled.
- B. User invites for Jira Software have been changed to "Invite anyone".
- C. It is a default group for Jira Software product access.
- D. Project admins have been modifying the group.
- E. Jira product admins have been modifying the group.

Correct Answer: C

A direct cause for the "engineers" group having a lot more members than you have added manually is that it is a default group for Jira Software product access. This means that any new user who joins your site and has access to Jira Software will automatically be added to the "engineers" group. You can check and change the default group for Jira Software by going to Products > Jira Software > Manage product > Product roles. References = [Default groups and permissions] and [Manage role and product permissions]

QUESTION 2

Your Cloud organization has the following:

- . 2 production instances of Jira Software
- . 2 production instances of Confluence

What else does your organization definitely have?

- A. at least 2 sites
- B. at least 1 verified domain
- C. exactly 4 landing products
- D. at least 1 Premium subscription plan
- E. at least 2 sandboxes

Correct Answer: A

An Atlassian Cloud organization can have one or more sites, each containing one instance of each product¹. A site has its own URL and administration settings². Since your organization has two instances of Jira Software and two instances of Confluence, it must have at least two sites to host them. For example, one site could have the URL `acme.atlassian.net` and contain Jira Software and Confluence, while another site could have the URL `acme-dev.atlassian.net` and contain another instance of Jira Software and Confluence. The other options are not necessarily



true for your organization. Having multiple sites does not imply that you have verified your domain, which is a process that allows you to manage the Atlassian accounts of your users and apply security policies to them³. You may or may not have verified your domain, depending on whether you have access to your domain's DNS or HTTPS settings. Verifying your domain is not required to use Atlassian cloud products. A landing product is the product that your users see first when they log in to your site⁴. You can only set the landing product to Jira or Confluence. Therefore, you cannot have exactly four landing products, as you can only have one landing product per site. You may have two landing products if you set one for each site, or you may have none if you do not set any. A Premium subscription plan is a plan that offers advanced features, unlimited storage, 99.9% uptime SLA, and 24/7 Premium support for Jira Software, Confluence, Jira Service Management, and Jira Work Management⁵. You may or may not have a Premium subscription plan for your products, depending on your needs and budget. Having multiple sites or products does not automatically mean that you have a Premium subscription plan. A sandbox is an isolated environment where you can test and experiment before making changes to production⁶. A sandbox is available for Jira Software, Jira Service Management, and Confluence with Premium and Enterprise plans⁶. You may or may not have sandboxes for your products, depending on whether you have a Premium or Enterprise plan and whether you have created a sandbox from your organization. Having multiple sites or products does not automatically mean that you have sandboxes. References : Understand Atlassian sites and organizations What is an Atlassian organization? Verify a domain to manage accounts Set your site's landing product Atlassian Cloud Premium Manage product sandboxes

QUESTION 3

You received the access request shown below.

Claudia Customer NEW TO SITE
claudiacustomer3@gmail.com

Request details

- Requested by** **Claudia Customer**
Self-request
- Product** **Jira Software**
Approve to grant access to all unrestricted content
- Reason** **Needs to access Jira Software**
Included a note:
“ I would like access to Jira Software.
- Date** 28 Feb 2023

Configure this user's access in the next step

Grant access to Jira Software

Request more info



You clicked "Grant access to Jira Software". Which statement is definitely true?

A. Claudia is added to multiple product access groups.



- B. Claudia is granted the User role for Jira Software.
- C. Claudia is added to only one default group.
- D. Claudia is granted access to Jira Software only.
- E. Claudia is not granted any Product Admin roles.

Correct Answer: D

When you click "Grant access to Jira Software" in the access request, the user is granted access to Jira Software only. They are not added to multiple product access groups, granted the User role for Jira Software, added to only one default group, or granted any Product Admin roles. References: Manage product access, [Manage users and groups]

QUESTION 4

Five users performed the following tasks:

Anne	Created an API token.
Bob	Revoked Anne's API token.
Cindy	Created an API key.
Doug	Used the API key created by Cindy in an automation rule.
Emily	Revoked the API key created by Cindy.

How many of these users are definitely org admins?

- A. 1 user
- B. 2 users
- C. 3 users
- D. 4 users
- E. 5 users

Correct Answer: A

Only Bob and Emily have performed tasks that are exclusive to org admins. However, Emily's task could have been performed by a site admin as well. Therefore, only Bob is definitely an org admin.

References =

[Manage an organization with the admin APIs] and [Manage API tokens for your Atlassian account]

[Verify a domain to manage accounts] and [Manage verified domains] [Manage users, groups, permissions, and roles in Jira Cloud] and [Manage role and product permissions]

[Create an application tunnel to your self-managed instance] and [Configure required connections and upstream ports]

[Manage site-level permissions] and [Manage global permissions]



QUESTION 5

You went to the Jira Software product pricing page in order to sign up for a new Atlassian site.

Which statement is true?

- A. You must be logged into an Atlassian account.
- B. You must use an email address from a non-public domain.
- C. You must enter billing information.
- D. You must already have an empty Atlassian organization.
- E. You must enter payment details.

Correct Answer: B

When you go to the Jira Software product pricing page, you can sign up for a new Atlassian site by clicking the Try it free button. You will be asked to enter your email address and choose a site name and URL. However, you must use an email address from a non-public domain, such as your company or organization domain. You cannot use an email address from a public domain, such as Gmail or Yahoo, because they are not allowed for security reasons¹²

References = Sign up for an Atlassian Cloud site, Atlassian Cloud site and organization domains

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