



# ACP-520<sup>Q&As</sup>

Atlassian Cloud Organization Admin Certification

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**QUESTION 1**

Which statement is true about Atlassian Access?

- A. It complies with both Cloud and Data Center platforms.
- B. It works across multiple sites within an organization.
- C. It manages all your company's products, including shadow IT.
- D. It enforces policies for both managed and non-managed accounts.
- E. It calculates billing across multiple Cloud organizations.

Correct Answer: B

Atlassian Access is a subscription that connects your Atlassian cloud products to your identity provider. It allows you to enable enterprise-grade authentication features, and additional oversight, across your company domains<sup>1</sup>. References: Understand Atlassian Access, Atlassian Access: Enhanced Cloud Data Security and Governance

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**QUESTION 2**

Which set of unique billable users will definitely be included in your bill for Atlassian Access?

- A. managed accounts with access only to Jira Software Free
- B. deactivated accounts on Jira Software Standard plan
- C. users on the Confluence Enterprise plan
- D. portal-only customers on Jira Service Management Standard

Correct Answer: C

For Atlassian Access billing, users on paid plans, like the Confluence Enterprise plan, are included in the bill. Atlassian Access provides security and centralized administration across all Atlassian Cloud products. Users on free plans, deactivated accounts, and portal-only customers (who typically access only a service desk portal and do not use licensed seats) are not counted as billable users for Atlassian Access.

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**QUESTION 3**

You separated the group "engineers" into two new groups and then deleted the original group.

As a result, Joe and John had four problems in Jira.

Which problem did not occur?

- A. They could no longer select other users in dropdown fields.
- B. They could no longer view some dashboards.



- C. They could no longer edit their own comments.
- D. They could no longer transition issues.
- E. They could no longer view the billing history.

Correct Answer: E

The problem that did not occur for Joe and John is that they could no longer view the billing history. This is because the billing history is not related to the groups or permissions in Jira, but to the organization and site administration. Only the organization admin or the billing contact can view the billing history for the products and subscriptions<sup>12</sup> The other problems could have occurred for Joe and John if the group "engineers" had specific permissions or roles in Jira that were not granted to the new groups. For example, if the group "engineers" had the Browse Users global permission, they could select other users in dropdown fields, such as assignee or reporter. If the group "engineers" had the View Dashboard project permission, they could view some dashboards that were shared with the project. If the group "engineers" had the Edit Own Comments issue permission, they could edit their own comments on issues. If the group "engineers" had the Transition Issues issue permission, they could transition issues from one status to another<sup>345</sup> References = View your billing history, Manage your bill for Standard and Premium plans, Manage global permissions, Manage project permissions, Manage project roles

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#### QUESTION 4

Your organization has a single site with a single product, Jira Software on the Standard subscription plan.

What two actions can you perform? (Choose two.)

- A. Create a sandbox for Jira Software on the existing site.
- B. Add Jira Software on the existing site.
- C. Change Release Tracks for Jira Software on the existing site.
- D. Add Jira Service Management on the existing site.
- E. Create a sandbox for Jira Work Management on the existing site.
- F. Add Jira Software on a new site.

Correct Answer: DF

With a Standard subscription plan, you can add multiple products to your existing site, such as Jira Service Management<sup>1</sup>. You can also add Jira Software to a new site, if you need to create a separate instance for a different team or project<sup>2</sup>. However, you cannot create or use sandboxes, which are only available for Premium and Enterprise plans<sup>3</sup>. You also cannot change release tracks, which are only available for Enterprise plans<sup>4</sup>. References: Manage your bill for Standard and Premium plans, Add a new product to your organization, How many instances of a product does my organization need?, Manage product sandboxes, Release tracks for cloud products

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#### QUESTION 5

You deleted the group "jira-software-users-acme". Identify a possible impact in the Jira Software product.

- A. Bob can no longer change his personal settings.



- B. Bob can no longer update an agile board.
- C. Bob can no longer view a particular space.
- D. Bob can no longer update SLAs.
- E. Bob can no longer create an API key.

Correct Answer: B

Deleting the group "jira-software-users-acme" means that all the users in that group lose their product access to Jira Software<sup>1</sup>. This means that they can no longer perform any actions that require the Jira Software User role, such as updating an agile board<sup>2</sup>. The other options are not directly affected by deleting the group, as they depend on other factors such as personal settings, Confluence permissions, service project roles, and API tokens. References: Manage product access Manage product roles

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