



9L0-415^{Q&As}

OS X Support Essentials 10.9

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**QUESTION 1**

What's unique about the permissions of the /Users/Shared folder?

- A. When fast user switching is enabled, all users are allowed to see other users' locally connected disks.
- B. The Shared folder is set up to allow all users to read and write files, but only the user who owns an item can delete it from the Shared folder. This is accomplished using the sticky bit permissions setting.
- C. The Ping tab of Network Utility allows you to test basic connectivity to another network host by sending and then waiting for the return of a ping packet.
- D. You can prevent automatic updates for all users by disabling the options in App Store preferences. You can further restrict a user's ability to use the Mac App Store by configuring Parental Controls for the user's account.

Correct Answer: B

QUESTION 2

Which folder contains items that instruct the launchd process what to launch during OS X Mountain Lion startup?

- A. /System/Library/LaunchDaemons/
- B. /var/run/launchd/
- C. /etc/launchd/
- D. /Library/Extensions/

Correct Answer: A

QUESTION 3

What steps should you use when troubleshooting application issues?

- A. The optional firewall settings let you control whether signed applications are automatically allowed through the firewall, control the list of allowed (or denied) applications, and enable stealth mode (which means your Mac won't respond to any unsolicited connections).
- B. The four system resource domains are: User, containing applications and system resources specific to each user account; Local, containing applications and system resources available to all users on the local Mac Network (optional); Network, containing applications and system resources available to any Mac that has an automated network share; System, containing applications and system resources required to provide basic system functionality.
- C. General application troubleshooting steps include restarting the application, trying another known working document, trying another user account, checking log files, deleting cache files, replacing preference files, and replacing application resources.
- D. Gatekeeper can restrict software to Mac App Store applications only, or Mac App Store and identified developer applications only (this is the default option), or any application regardless of origin.



Correct Answer: C

QUESTION 4

A standard user can connect to any non-WPA Enterprise Wi-Fi network via the Wi-Fi status menu. Because the system Keychain must be modified for WPA Enterprise connections, only an administrative user can establish these types of connections.

- A. What's the easiest method in OS X to configure VPN settings?
- B. Through what mechanism can a standard user configure Wi-Fi settings?
- C. Which applications can manage document locking?
- D. How can you limit the use of Location Services?

Correct Answer: B

QUESTION 5

In OS X Mountain Lion, where do most applications that are NOT sandboxed store their user-specific preferences?

- A. In a preferences database file in /Library/
- B. In .DS_Store files, at the root level of ~/
- C. In a preferences database file in ~/Library/
- D. In application-specific preferences files in ~/Library/Preferences/

Correct Answer: D

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