



9L0-415^{Q&As}

OS X Support Essentials 10.9

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**QUESTION 1**

The local hidden OS X Recovery HD doesn't include the OS X installation assets. So reinstalling OS X Mavericks from here requires high-speed Internet access and the ability to verify access to the installation assets. Upgraded Mac systems are verified by entering the Apple ID used to purchase OS X Mavericks. Verification is automatic for Mac systems that included OS X Mavericks when purchased new.

- A. What role does the system launched process serve during system startup?
- B. What two methods are used to hide items from the Finder?
- C. What two resources does the local hidden OS X Recovery HD need to reinstall OS X Mavericks?
- D. What three methods can be used to uninstall applications?

Correct Answer: C

QUESTION 2

When an OS X computer starts up and a standard user logs in, in what order do the three components below launch?

- A. 1. login items
2.
launch agents
3.
launch daemons
- B. 1. launch agents
2.
login items
3.
launch daemons
- C. 1. launch daemons
2.
launch agents
3.
login items
- D. 1. launch daemons



2.

login items

3.

launch agents

Correct Answer: D

QUESTION 3

How do you engage Quick Look? Which applications support it?

A. The Privacy pane of Security and Privacy preferences can be used to allow or disallow applications' access to Location Services, Contacts, Calendars, Reminders, social network services, and Accessibility application access.

B. Quick Look is engaged by simply pressing the Space bar when a document is selected. Applications that support Quick Look include the Finder, Time Machine, Mail, and most open and save browser dialogs.

C. The Activity Monitor application is used to monitor open processes and applications.

D. You can use the System Information application to easily scan all the appropriate application locations and return a list of installed applications.

Correct Answer: B

QUESTION 4

The Installations section of System Information will show the history of all software installed via the Mac App Store or the OS X Installer.

A. How does Time Machine maintain a backup history of the file system?

B. What's target disk mode and how is it engaged?

C. What's a network location? Who can access network locations?

D. What's the best way to find which installations have taken place on the system?

Correct Answer: D

QUESTION 5

What are the primary user session stages in OS X? What are the visual and audible cues of these items?

A. An item's ownership and permissions can be identified using the Info or Inspector windows in the Finder.

B. In the Mac App Store, you can view the current Apple ID by selecting Store from the menu bar. You can get further details regarding this Apple ID, by selecting View My Account in the same menu.



C. Each primary stage of the user session can be indicated by the following: the login window process displays the login screen; the user launched process loads applications like the Finder after user authentication; and the user environment is active any time the user is logged into the system.

D. During user logout, the user's login window process does the following: requests that all user applications quit; automatically quits any user background processes; runs any logout scripts; records the logout to the main system.log file; resets device permissions and preferences to their defaults; and quits the user's login window and launched processes.

Correct Answer: C

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