



9L0-415^{Q&As}

OS X Support Essentials 10.9

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**QUESTION 1**

How can you verify that the system can establish a connection to a remote network host?

- A. All Apple software updates are handled via the Mac App Store.
- B. The Activity Monitor application is used to monitor open processes and applications.
- C. The Traceroute tab of Network Utility allows you to verify the connection hops between your Mac and a remote host.
- D. A Safe Boot is initiated by holding down the Shift key during system startup

Correct Answer: C

QUESTION 2

You have configured several network locations on your OS X Mountain Lion computer. How can you change from one location to another?

- A. In Network preferences, click Advanced, click Manage Locations, and then select a network location.
- B. Choose a network location from the Network Locations Input menu on the right side of the Finder menu bar.
- C. Choose Location from the Apple menu, and then choose a network location from the submenu.
- D. In Network preferences, choose Manage Locations from the Action pop-up menu below the Interfaces list, and select a network location.

Correct Answer: D

QUESTION 3

AppleTalk works only with OS X v10.5 or earlier.

- A. What two volume formats are supported for an OS X system volume?
- B. What functionality does OS X support with the AppleTalk protocol?
- C. How can you acquire the OS X Mavericks installer?
- D. What application is used to manage keychain settings?

Correct Answer: B

QUESTION 4

Review the screenshot and answer the question below.



You downloaded an app using Safari. When you try to open the app, you see the message shown above. What is a possible explanation?

- A. The sandbox into which the app was downloaded by the quarantine system has become corrupted.
- B. The certificate needed to decrypt this app cannot be found in the keychain.
- C. Gatekeeper has recognized that the app was altered after it was signed.
- D. The app was signed using a certificate from an unknown authority.

Correct Answer: D

QUESTION 5

Any account password reset process won't change any keychain passwords. Therefore, the user's keychains won't automatically open when the user logs in with her new password. The user will have to manually change her keychain passwords using the Keychain Access utility.

- A. How does resetting a user's account password affect that user's login keychain?
- B. How does a user that changes his own account password affect his login keychain?
- C. How does network service order affect network connectivity?
- D. How does the Spotlight search service use metadata?

Correct Answer: A

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