



78201X^{Q&As}

Avaya IP Office Platform Support Certified Exam

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**QUESTION 1**

If a 4-port expansion card is added to the IP Office 500 V2, what is the maximum number of expansion units that the IP Office can support?

- A. 10
- B. 8
- C. 12
- D. 14

Correct Answer: C

QUESTION 2

A customer has a Windows Voicemail Pro server and wants incoming calls to be directed to a specific user if the caller's phone number is listed in their records. Which voicemail action type must be configured to achieve this?

- A. Database Action
- B. Miscellaneous Action
- C. Configuration Action
- D. Conditional Action

Correct Answer: A

QUESTION 3

Which three statements are requirements for installing IP Office Server Edition on an Avaya-supplied server? (Select three.)

- A. The browser must have Java enabled.
- B. The password must be edited and customer network settings configured.
- C. The Ignition process must be set to Server mode.
- D. It must be installed from the USB that comes with the server or the install image on the DVD.
- E. The Initial Configuration Utility must be used to set up detailed Midmarket Server operation.

Correct Answer: ABC

<https://downloads.avaya.com/css/P8/documents/100164733> Page: 13-28



QUESTION 4

Given an IP Phone that is not working, which of the following is an example of "Top-Down Troubleshooting"?

- A. Validate that the gateway IP address is present in the IP Phone configuration.
- B. Attempt to ping the IP Phone and make a call if the ping is successful.
- C. Replace the patch cord of the IP Phone, and if it boots up, make a call.
- D. Check for an indicator light where the IP Phone is connected and listen for a dial tone.

Correct Answer: D

https://downloads.avaya.com/elmodocs2/ip_phones/r2_0/233507_2/lanad052.html

QUESTION 5

Which of the following statements about Manager used in conjunction with Server Edition is NOT correct?

- A. Manager is not compatible with Server Edition and you must use Web Manager to configure the system.
- B. Manager is the only application you can use to configure User on the Server Edition.
- C. Manager can only be installed from the Admin DVD.
- D. Manager can be installed from either the admin DVD or Web Management.

Correct Answer: D

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