



# 78201X<sup>Q&As</sup>

Avaya IP Office Platform Support Certified Exam

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**QUESTION 1**

A customer using Voicemail Pro wants to retrieve information left by the caller through a web interface.

Which Voicemail Pro feature can the technician suggest?

- A. Voicemail Collect
- B. Campaign
- C. Looped Announcement
- D. Avaya Contact Recorder
- E. Auto Attendant

Correct Answer: D

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**QUESTION 2**

When monitoring the IP Office system using the System Status Application (SSA), which of the following information is NOT displayed by default?

- A. The current time and date of the IP Office system.
- B. The software version and patch level of the IP Office system.
- C. The CPU and memory utilization of the IP Office system.
- D. The number of active calls and the call status on the IP Office system.

Correct Answer: C

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**QUESTION 3**

An IP Office 500 V2 has two SD card slots, and the first slot contains the System SD card with a unique feature key number. What is the primary purpose of the unique feature key number?

- A. To enable firmware upgrades
- B. To validate the license
- C. To select the type of voicemail (Embedded or Voicemail Pro)
- D. To store the correct version binary files

Correct Answer: B

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#### QUESTION 4

Where can password policies and password complexity requirements be configured for Users?

- A. Web Self Administration application
- B. Avaya Cloud management console
- C. Avaya Aura Security Manager
- D. Avaya IP Office Manager

Correct Answer: D

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#### QUESTION 5

Which two statements correctly describe the mandatory requirements to set up a Small Community Network (SCN) consisting of four IP500v2 control units, which must adhere to specific guidelines for seamless integration? (Choose two.)

- A. The extension, user, and group numbering on each system must be unique to avoid conflicts.
- B. The user and group names on each system must be unique for easy identification.
- C. Combo Cards are required in all systems to ensure compatibility.
- D. The underlying network must be configured as a flat layer 2 subnet for optimal performance.
- E. The total number of users within the Small Community Network must not exceed 500 for efficient management.

Correct Answer: AB

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