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QUESTION 1

A law enforcement organization wants to enable full-time automated authenticated recordings of speech from people calling an anonymous tip line, which is included as an option in their auto attendant. What are the two essential steps required to set up Avaya Contact Recorder to achieve this objective? (Choose two.)

A. Create a user for the Tip Line calls with necessary privileges.

B. Configure a Tip Line folder in the Voicemail Pro drive with appropriate access controls.

C. Select the time profile for Recording with suitable policies.

D. Create a short code to start and stop recording with proper authorization.

E. Set the recording destination to VRLA with encryption and integrity protection.

Correct Answer: AE

QUESTION 2

Which three statements about IP Office Server Edition (non-Select) are true? (Choose three.)

A. IP Office Server Edition can support up to 2000 users without additional hardware.

B. IP Office Server Edition requires an IP Office 500 V2 control unit to support SIP trunks.

C. IP Office Server Edition can be deployed as a standalone primary server or as a primary/secondary pair.

D. IP Office Server Edition is a hardware-based solution.

E. IP Office Server Edition cannot be upgraded to the Select version.

Correct Answer: ABC

QUESTION 3

Which application is recommended for monitoring and displaying available resources on an IP500 V2 system in real-time?

A. IP Office Monitor

B. System Status Application

C. DbgView

D. IP Office Manager

Correct Answer: A

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QUESTION 4

When installing IP Office Server Edition, which application needs to be installed on a separate server or hard drive partition?

A. Web Services

B. Voicemail Pro

C. Avaya Contact Recorder

D. one-X?Portal

E. Call Detail Records

Correct Answer: C

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QUESTION 5

If no Music-on-Hold source is selected, what will a caller hear when a user places them on hold, and how can this behavior be customized?

A. A caller will hear silence, which can be customized to play a pre-recorded message or a periodic tone by configuring the Music-on-Hold source.

B. A caller will hear a double bleep tone, which cannot be customized as it is a default system behavior.

C. A caller will hear ringing, which can be customized to play music or a pre-recorded message by configuring the Music-on-Hold source.

D. A caller will hear an automated voice saying "Please Hold", which can be customized to play a different message by configuring the Music-on-Hold source.

Correct Answer: B

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