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QUESTION 1

A customer calls Avaya support because their 3rd party SIP telephones are not working. Support is able to confirm that the telephones are not supported and do not integrate with Communication Manager or Session Manager. Which two pre-implementation steps were omitted? (Choose two.)

A. Establish connectivity.

B. Test all third-party equipment and software.

C. Provide accurate licensing specification.

D. Access support.avayA.com to verify customer systems compatibility.

E. Upgrade Communication and Session Manager.

Correct Answer: BD

QUESTION 2

Which method can be used to verify the Client and TSAPI services have been administered correctly?

A. The TSAPI test is call initiated from CTI endpoints using SIP telephones.

B. The TSAPI test is call initialed from within Avaya Aura Communication Manager (CM) command line using the test TSAPI interface command.

C. The TSAPI test is call initiated within the TSAPI web interface > TSAPI Monitoring Tool menu.

D. The TSAPI test is call initiated within the Utilities > Diagnostics > AE ServiceTSAPI Test menu.

Correct Answer: D

https://downloads.avaya.com/css/P8/documents/101038591

QUESTION 3

In which way can you check if the Avaya Session Border Controller (SBC) is using the correct server certificate?

A. Using Avaya SBC, navigate to Dashboard > Security > Certificates

B. Using System Manager (SMGR), navigate to Services > Security > Certificates

C. Using Avaya SBC, navigate to Dashboard > TLS Management > Server Profiles

D. Using System Manager (SMGR), navigate to Dashboard > TLS Management > Certificates

Correct Answer: C

QUESTION 4

In the 8D Troubleshooting Methodology, which two steps does Discipline 3, Contain Interim Actions, involve? (Choose two.)

A. Try actions that bypass the issue, like creating a work-around for temporary restoral of service.

B. Capture potential triggers.

C. Evaluate systems and components.

D. Develop immediate controlled actions to isolate the problem.

E. Develop a hypothesis based on the outcome of the various controlled actions and the system\\\'s reactions.

Correct Answer: CD

Reference:http://asq.org/learn-about-quality/eight-disciplines-8d/

QUESTION 5

Which tracing tools that help to debug WebRTC protocols are available on the Avaya BreezeTM platform?

A. traceTURN, traceSTUN, and traceHTTP

B. traceWEB and traceSM

C. traceSTUN, traceTURN, and traceCE

D. traceHTTP and traceCE

Correct Answer: B

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