

# 72301X<sup>Q&As</sup>

Avaya Aura Communication Applications Support Certified Exam

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### **QUESTION 1**

After Avaya Aura Messaging (AAM) answers a call Avaya Aura Communication Manager (CM) will initiate a shuffle of the media path if possible to establish a direct media path between the IP endpoint and AAM. Which SIP message is sent by Avaya Aura Communication Manager (CM) to AAM to initiate the shuffle?

A. Re-Invite

B. Refer

C. Info

D. Cancel

Correct Answer: A

# **QUESTION 2**

A customer reports that remote worker users cannot see their feature buttons. Their Avaya Session Border Controller for Enterprise (SBCE) was recently damaged and replaced due to a lightning strike. After doing some troubleshooting, support was able to see that PPM was misconfigured in the SBCE.

Which tool was used, and which symptoms were visible that pointed to this issue?

A. List trace; PPM requests were going to Avaya Aura Session Manager instead of the PPM server

B. traceSM; SIP requests were going to Avaya Aura Session Manager instead of SBCE

C. traceHTTP; all HTTP requests were going to SBCE instead of Avaya Aura Communication Manager

D. traceSBC with PPM debugging enabled; PPM requests were seen to be going to the Utility Server instead of Session Manager

Correct Answer: D

https://documentation.avaya.com/es-LA/bundle/AdministeringAvayaSBCE\_r72.2/page/TraceSBC-Command.html

#### **QUESTION 3**

You are creating a SIP Entity for Avaya Aura Engagement Development Platform ?EDP / Avaya BreezeTM. What do you have to enter in the field labeled FQDN or IP Address?

A. the Management IP-Address or FQDN of the Avaya BreezeTM platform.

- B. the SM100 IP-address or FQDN of the Avaya BreezeTM platform
- C. the IP-Address or FQDN of Core Platform Cluster
- D. the IP-Address or FQDN of general Purpose Cluster



Correct Answer: A

### **QUESTION 4**

Which statement about Remote Workers on Avaya Session Border Controller for Enterprise (SBCE) is true?

- A. With SBCE, Remote Workers must use a different dial plan to Office Workers.
- B. With SBCE, Remote Workers have less telephone features available compared to Office Workers.
- C. With SBCE, Remote Workers no longer need to use Virtual Private Network (VPN).
- D. With SBCE, Remote Workers have to come to the office to get new firmware on their phones.

Correct Answer: C

# **QUESTION 5**

In Avaya Aura 7, how are calls typically routed from Avaya Aura Communication Manager (CM) to Avaya Aura Messaging (AAM)?

A. Using a direct SIP trunk group between CM and AAM.

B. Using a direct H323 trunk group between CM and AAM.

C. Using SIP via Avaya Aura Session Manager (SM), AAM is built as a user with a Communication Profile and registry routing forwards the calls to AAM.

D. Using SIP via Avaya Aura Session Manager (SM), a dial pattern or regular expression forwards the call to AAM.

Correct Answer: D

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