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QUESTION 1

The client has finished deploying Avaya Aura Communication Manager (CM) and has signed a service contract with Avaya for technical support.

What should the system administrator do in CM to allow Avaya services to log in and support the platform?

A. Run EASGManage -disableEASG command

B. Contact Avaya services and request login credentials

C. Run EASGManage -enableEASG command

D. Enable remote access in CM SAT

E. Run EASGTurnOn command

Correct Answer: C

QUESTION 2

Who is primarily responsible for completing Discipline 4 ?Determining Root Cause, of the 8D Troubleshooting Methodology?

A. The customer

B. Avaya Tier 1

C. Avaya Tier 3

D. Avaya Tier 4

E. Avaya Tier 2

Correct Answer: E

QUESTION 3

Ignoring Presence, how many event packages does an AST endpoint need to subscribe to be fully functional in a non-IMS environment?

A. 1

B. 3

C. 7

D. 12

E. 16

Correct Answer: C

QUESTION 4

An IP (AST) user 1011111 and H.323 user 1011711 share a common Communication Manager (Evolution) server. Given the following actions:

CM will negotiate the codec for the H.323 endpoint based on CM configuration.

Session Manager verifies SIP user 1011111 in the registry and authenticates it. After authenticating the SIP user, Session Manager checks the SIP user\'s profile for sequence applications and routes the request to Communication Manager.

Communication Manager performs feature processing and terminates the call to the H.323 endpoint. If SIP user 1011111 calls H.323 user 1011711, in which order will these actions take place?

A. 4, 2, 1, 3

B. 4, 3, 2, 1

C. 4, 2, 3, 1

D. 3, 4, 2, 1

E. 2, 4, 1, 3

Correct Answer: C

QUESTION 5

In a SIP trace capturing PPM messages, which device sends the getCallHistory PPM request, and what is it requesting?

A. the SIP endpoint; It is requesting its call log to be retrieved from Session Manager.

B. the SIP endpoint; It is requesting its contact list to be retrieved from Session Manager.

C. the Avaya Aura Session Manager (SM) server; It is requesting the call history from System Manager.

D. System Manager; It is requesting the call log history from Communication Manager.

E. Communication Manager; It is requesting the call log history from System Manager.

Correct Answer: A