



72201X^{Q&As}

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**QUESTION 1**

Avaya Aura System Manager (SMGR) holds a copy of the Avaya Aura Communication Manager (CM) database, and it is important that the database is kept identical in both SMGR and CM.

If they ever stop being synchronized, what should be done to get them synchronized again?

- A. Go to the Inventory > Synchronize > Communication System, and send the database from SMGR to CM.
- B. Issue a save translations all command in CM.
- C. Go to the Replication page and issue a Repair of the database on SMGR.
- D. Go to the Inventory > Synchronize > Communication System, and synchronize the database from CM to SMGR.
- E. Use the command `\\sync database\\` on both CM and SMGR to synchronize the databases.

Correct Answer: D

QUESTION 2

In a SIP trace capturing PPM messages, which device sends the getCallHistory PPM request, and what is it requesting?

- A. the SIP endpoint; It is requesting its call log to be retrieved from Session Manager.
- B. the SIP endpoint; It is requesting its contact list to be retrieved from Session Manager.
- C. the Avaya Aura Session Manager (SM) server; It is requesting the call history from System Manager.
- D. System Manager; It is requesting the call log history from Communication Manager.
- E. Communication Manager; It is requesting the call log history from System Manager.

Correct Answer: A

QUESTION 3

An IP (AST) user 1011111 and H.323 user 1011711 share a common Communication Manager (Evolution) server. Given the following actions:

CM will negotiate the codec for the H.323 endpoint based on CM configuration.

Session Manager verifies SIP user 1011111 in the registry and authenticates it. After authenticating the SIP user, Session Manager checks the SIP user's profile for sequence applications and routes the request to Communication Manager.



Communication Manager performs feature processing and terminates the call to the H.323 endpoint. If SIP user 1011111 calls H.323 user 1011711, in which order will these actions take place?

- A. 4, 2, 1, 3
- B. 4, 3, 2, 1
- C. 4, 2, 3, 1
- D. 3, 4, 2, 1
- E. 2, 4, 1, 3

Correct Answer: C

QUESTION 4

What are the three types of certificates used in the Avaya Aura server?

- A. Root or a Certificate Authority (CA) certificate and Server Identity certificates
- B. Root or a Certificate Authority (CA) and SIP default certificates
- C. Site Root certificates and Security certificates
- D. Backup server and default certificates
- E. Intermediate certificates and Domain certificates

Correct Answer: A

Source: <https://downloads.avaya.com/css/P8/documents/100181346>

QUESTION 5

After completing Discipline 2 ?Describe the Problem of the 8D Troubleshooting Methodology, what are the next two disciplines to be completed in sequence?

- A. Discipline 3 - Prevent Recurrences, Discipline 4 -Determine Root Cause
- B. Discipline 3 - Develop Interim Containment Actions, Discipline 4 -Determine Root Cause
- C. Discipline 3 - Implement Corrective Actions, Discipline 4 -Determine Root Cause
- D. Discipline 3 - Implement a Work-around, Discipline 4 -Determine Root Cause
- E. Discipline 3 - Develop Interim Containment Actions, Discipline 5 -Choose and Verify Corrective Actions

Correct Answer: B



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