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**QUESTION 1**

Avaya Session Border Controller for Enterprise (ASBCE) can be deployed on the Kernel-based Virtual Machine (KVM) infrastructure. What is the template file type to be used for the KVM deployment?

- A. OVA
- B. QCOW2
- C. OVF
- D. EC2

Correct Answer: B

Avaya Session Border Controller for Enterprise (ASBCE) can be deployed on the Kernel-based Virtual Machine (KVM) infrastructure. KVM is a virtualization technology that allows multiple operating systems to run on a single physical machine. To deploy ASBCE on KVM, you need to use a template file that contains the ASBCE software image and configuration parameters. The template file type to be used for KVM deployment is QCOW2, which stands for QEMU CopyOn-Write version 2. QCOW2 is a file format for disk images that can be used by QEMU, which is an open source emulator and virtualizer that can run KVM virtual machines. QCOW2 files support features such as compression, encryption, snapshots, and backing files

QUESTION 2

Which statement about the Avaya Aura Media Server (AAMS) associated with the Avaya Aura Web Gateway (AAWG) is true?

- A. The AAMS is only used for calls to Avaya Spaces Calling from outside the corporate network.
- B. When a call is established using Avaya Spaces Calling, the AAMS processes the media until the Avaya Communication Manager shuffles the call.
- C. When Avaya Spaces Calling is used by a User to make a call to another User, the media path is always direct, bypassing the AAMS.
- D. For a call established to or from Avaya Spaces Calling, the AAMS processes the media for the duration of the call.

Correct Answer: D

The Avaya Aura Media Server (AAMS) associated with the Avaya Aura Web Gateway (AAWG) is used for media processing for calls to or from Avaya Spaces Calling. Avaya Spaces Calling is a softphone that provides calling features to users of Avaya Spaces by leveraging their existing Avaya infrastructure. When a user makes or receives a call using Avaya Spaces Calling, the AAWG handles the WebRTC call signaling and the AAMS handles the media. The AAMS converts the WebRTC media to SIP media and vice versa, and provides services such as announcements, music on hold, conferencing, transcoding, and recording. The AAMS processes the media for the duration of the call, regardless of whether the call is shuffled or not by Communication Manager

QUESTION 3

Where in the Application Enablement Services (AES) menu do you access the TSAPI Test from?



- A. Maintenance
- B. AE Services
- C. Status
- D. Utilities

Correct Answer: D

To access the TSAPI Test from the Application Enablement Services (AES) menu, you need to select Utilities. The TSAPI Test is a basic application for making a call using TSAPI, which is a high-level API for CTI applications based on CSTA

I standard. TSAPI allows access to the third party call control capabilities of CM through AES. The TSAPI Test application can be used to verify that the TSAPI client is correctly installed and working on AES. If the TSAPI Test application fails

to make the call, an error message is provided to aid in troubleshooting the cause of the failure. To access the TSAPI Test from the AES menu, you need to follow these steps:

Log in to the web interface of AES using your username and password.

Click on Utilities on the left side menu.

Click on TSAPI Test under Utilities.

Enter the parameters for making a call, such as device name, destination number, user ID, and password.

Click on Make Call.

QUESTION 4

When integrating the Application Enablement Services (AES) with the Avaya Aura Communication Manager (CM), in which two places is the Switch Password configured?

- A. on the "ip-services" screen in the Avaya Aura Communication Manager (CM), and in "Switch Connections\\1 on the Application Enablement Services (AES)
- B. on the "cti-link" screen in the Avaya Aura Communication Manager (CM), and in "Switch Connections" on the Application Enablement Services (AES)
- C. on the "ip-services" screen in the Avaya Aura Communication Manager (CM), and in "TSAPI Link" on the Application Enablement Services (AES)
- D. on the "cti-link" screen in the Avaya Aura Communication Manager (CM), and in "TSAPI Link" on the Application Enablement Services (AES)

Correct Answer: B

When integrating the Application Enablement Services (AES) with the Avaya Aura Communication Manager (CM), you need to configure a Switch Password in two places: on the "cti-link" screen in CM, and in "Switch Connections" on AES.

The Switch Password is a password that is used to authenticate the communication between CM and AES. CM and AES use a protocol called Adjunct Switch Application Interface (ASAI) to exchange information and commands related to



Computer Telephony Integration (CTI) applications. ASAI requires a Switch Password to establish a secure connection between CM and AES. To configure the Switch Password, you need to use these two screens:

The "cti-link" screen in CM: This is a screen that allows you to create and manage CTI links, which are logical connections between CM and CTI servers, such as AES. You can access this screen using the System Access Terminal (SAT)

interface of CM. On this screen, you need to specify a name, number, type, and password for each CTI link. The password is the Switch Password that will be used by CM to authenticate AES.

The "Switch Connections" screen on AES: This is a screen that allows you to create and manage switch connections, which are logical connections between AES and switches, such as CM. You can access this screen using the web

interface of AES. On this screen, you need to specify a name, IP address, port, type, and password for each switch connection. The password is the Switch Password that will be used by AES to authenticate CM.

QUESTION 5

In the context of Avaya Aura Presence Services, what is a Watcher?

- A. It represents a user whose device is sending status on their behalf using a Publish message.
- B. It represents a Presence information about a user that the system reports.
- C. It is a user who is subscribing to the current and future presence status of another user.
- D. It is a user who requests a one-time view of another user's current presence status. However, it does not get the future presence updates.

Correct Answer: C

In the context of Avaya Aura Presence Services, a Watcher is a user who is interested in the presence information of another user, called a Presentity. A Watcher sends a Subscribe message to the Presence Services snap-in on the Avaya Breeze server, requesting to receive notifications about the current and future presence status of the Presentity. The Presence Services snap-in then sends a Notify message to the Watcher, containing the presence information of the Presentity. The Watcher can use this information to decide how and when to communicate with the Presentity.

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