642-427 Q&As

Troubleshooting Cisco Unified Communications v8.0 (TVOICE v8.0)

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QUESTION 1

Refer to Exhibit.

System

System Summary
- System Summary

Server
- CPU and Memory
- Process
- Disk Usage
- Critical Services

Performance
- Performance
- Performance Log Viewer

Tools
- Alert Central
- Trace & Log Central
- Job Status
- SysLog Viewer
- VLT

Pattern Definition

Field	Value
Route Pattern*	3XXX
Route Partition	Internal_Pt
Description	
Numbering Plan	< Not Selected >
Route Filter	< None >
MLPP Precedence*	Default
Resource Priority Namespace Network Domain	< None >
Route Class*	Default
Gateway/Route List*	SIP_Trunk (Edit)

Route Option
- ⦿ Route this pattern
- ◯ Block this pattern   No Error

Call Classification*	OffNet

☐ Allow Device Override ☑ Provide Outside Dial Tone ☐ Allow Overlap Sending ☐ Urgent Priority

Purge and Block SAF CCD Learned Routes Information

Field	Value
Learned Pattern	3XXX
Learned Pattern Prefix	
Remote Call Control Identity	
Remote IP	

Which Cisco Unified Communications Manager Real-Time Monitoring Tool component can be used to view DHCP requests and responses from a Cisco Unified Communications Manager DHCP server?

A. Performance Log Viewer

B. Processor

C. System Summary

D. Job Status

E. SysLog Viewer

F. VLT

Correct Answer: E

QUESTION 2

Which Cisco Unified Communications Manager troubleshooting tool can be used to look at detailed specific events, such as dial plan digit analysis, as they die happening?

A. traceroutes

B. RTMT real-time trace

C. Cisco Unified Communications Manager alerts

D. Cisco Unified Dialed Number Analyzer

E. RTMT performance log viewer

F. syslog output

Correct Answer: B

QUESTION 3

In a SIP direct call setup, which message will be sent by the originating UAC to the UAS of the recipient?

A. INVITE

B. RINGING

C. ACK

D. OK

Correct Answer: A

QUESTION 4

While you implement an action plan while troubleshooting a call setup problem, the symptoms stop.

Which troubleshooting step is next?

A. Gather new facts about the situation.

B. Continue to implement the existing action plan.

C. Continue to observe the results.

D. Document the facts.

Correct Answer: A

QUESTION 5

Refer to the exhibit. You have received a trouble ticket stating that calls to local PSTN numbers are failing. To place a call, Cisco Unified CallManager users dial the access code "9," followed by seven digits. After entering the debug voice dialpeer command on the H.323 gateway, you have the user attempt the call again.

```
BR2#sh run | begin dial-peer
dial-peer voice 9 pots
 destination-pattern 9T
 port 1/0:1
BR2#
BR2#debug voice dialpeer
voip dialpeer default debugging is on
BR2#
*Jul 20 03:42:06.478: //-1/802B5SBE0500/DPM/dpAssociateIncomingPeerCore:
   Calling Number=3002, Called Number=9625432, Voice-Interface=0x0,
   Timeout=TRUE, Peer Encap Type=ENCAP_VOIP, Peer Search Type=PEER_TYPE_VCICE,
   Peer Info Type=DIALPEER_INFO_SPEECH
*Jul 20 03:42:06.482: //-1/802B5SBE0500/DPM/dpAssociateIncomingPeerCore:
   Result=NO_MATCH(-1) After All Match Rules Attempt
*Jul 20 03:42:06.482: //-1/802B5SBE0500/DPM/dpAssociateIncomingPeerCore:
   Calling Number=3002, Called Number=9625432, Voice-Interface=0x0,
   Timeout=TRUE, Peer Encap Type=ENCAP_VOIP, Peer Search Type=PEER_TYPE_VCICE,
   Peer Info Type=DIALPEER_INFO_SPEECH
*Jul 20 03:42:06.482: //-1/802B5SBE0500/DPM/dpAssociateIncomingPeerCore:
   Result=NO_MATCH(-1) After All Match Rules Attempt
*Jul 20 03:42:06.486: //-1/802B5SBE0500/DPM/dpMatchPeersCore:
   Calling Number=, Called Number=9625432, Peer Info Type=DIALPEER_INFO_SPEECH
*Jul 20 03:42:06.486: //-1/802B5SBE0500/DPM/dpMatchPeersCore:
   Match Rule=DP_MATCH_DEST; Called Number=9625432
*Jul 20 03:42:06.486: //-1/802B5SBE0500/DPM/dpMatchPeersCore:
   Result=Success(0) after DP_MATCH_DEST
*Jul 20 03:42:06.486: //-1/802B5SBE0500/DPM/dpMatchPeersMoreArg:
   Result=SUCCESS(0)
   List of Matched Outgoing Dial-peer(s):
     1: Dial-peer Tag=9
```

Based on the debug output, what is the most likely cause of this problem?

A. The call is not matching an inbound dial peer resulting in a codec mismatch.

B. Cisco Unified CallManager is stripping the access code, resulting in only seven digits being sent to the gateway.

C. There is a physical layer issue with the circuit.

D. The gateway dial peer needs to prefix the access code to the called number.

Correct Answer: B

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