



46150T^{Q&As}

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**QUESTION 1**

A potential customer in the Hospitality market is looking for a communication solution sized for hotel branches, with high-quality endpoints that will allow them to customize functionality and add their own branding. Which of the following products will satisfy that need? (Choose two.)

- A. Avaya J-169 desk phones
- B. Avaya Vantage K165 endpoints
- C. Avaya Aura®
- D. Avaya IP Office™
- E. Avaya DECT-6 wireless endpoints

Correct Answer: AD

QUESTION 2

What is the currently correct brand name for the Avaya audio/video/web cloud-based software that works with Avaya IP Office™?

- A. Avaya OneCloud™ UCaaS
- B. Avaya Equinox™
- C. Avaya Spaces™
- D. Avaya Personal Edition

Correct Answer: C

QUESTION 3

You have a midsized customer considering the Avaya Contact Center Select offer. You tell him that the offer is tailored to provide rapid deployment targets. First call / first email typically takes _____ .

- A. Less than 1 hour
- B. Less than 4 hour
- C. 1 day
- D. 1 week

Correct Answer: A



QUESTION 4

A customer inquires about deploying Avaya IP Office™ for between 2000-3000 users. What edition would you recommend?

- A. Server Edition
- B. Essential Edition
- C. Basic Edition
- D. Preferred Edition
- E. IP Office™ Select

Correct Answer: B

QUESTION 5

Your customer is looking to add a contact center solution to their IP Office™ base, but describes customer interactions which would benefit by more advanced features, such as live monitoring and quality management. What offer could you suggest connecting to implement both simple inbound voice call routing and enterprise-grade features?

- A. Avaya OneCloud™ CCaaS
- B. Avaya Mobile Identity
- C. Avaya Spaces™
- D. Avaya Contact Center Select

Correct Answer: B

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