



# 1Z0-996-21<sup>Q&As</sup>

Oracle Utilities Customer Cloud Service 2021 Implementation Essentials

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### QUESTION 1

How many Tenders can a Payment Event have?

- A. one Tender per Payment Event
- B. one Tender for each account the payment is applied to
- C. one Tender for each form of Payment submitted
- D. no Tenders for Payment Events, only Payment Segments
- E. no Tenders for Payment Events, only Payments

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18367\\_V2\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18367_V2_01.pdf) (103)

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### QUESTION 2

A usage subscription must exist before usage transactions can be calculated for a specific service point.

Where do you configure the usage recipient?

- A. in the Usage Rule Type
- B. in the Service Point Type
- C. in the Device Type
- D. in the Measuring Component Type
- E. in the Usage Subscription Type

Correct Answer: E

Reference: [https://docs.oracle.com/cd/E59115\\_01/Files/4.2.2.1%20MDMv2.0.1%20Calculate%20Usage.pdf](https://docs.oracle.com/cd/E59115_01/Files/4.2.2.1%20MDMv2.0.1%20Calculate%20Usage.pdf)

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### QUESTION 3

In addition to sets of procedures, and careful handling instructions for hazardous or delicate materials, what can Specifications include to provide information about assets or other entities?

- A. Attributes
- B. Specifications
- C. Rules D. Conditions

Correct Answer: B

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#### QUESTION 4

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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#### QUESTION 5

For a customer to receive a Subscription communication, what must they have?

- A. an active address contact preference
- B. an active address type preference
- C. an active person contact preference
- D. an active account contact preference

Correct Answer: D

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